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The Hamilton-Wentworth
Community Action Program for Children
(CAPC) Project:
Local Evaluation of the
BABY'S BEST START PROGRAM



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The Hamilton-Wentworth Community Action Program for Children (CAPC) Project: Local Evaluation of the BABY'S BEST START PROGRAM

January 1998

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Constitution Support

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From May 01 1994 - March 31 1997 (First Three Years of Funding)

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The views expressed herein do not necessarily represent the official policy of Health Canada.

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The Hamilton-Wentworth CAPC is a collaborative community effort of the following agencies. The Regional Community Services Department, The Regional Public Health Department, St. Joseph's Community Health Centre, The Skills Through Activity and Recreation Program, and The Social Planning and Research Council of Hamilton-Wentworth

The views expressed herein are solely those of the author and/or the Community Action Program for Children Evaluation Committee and do not necessarily represent the official policy of the Social Planning and Research Council of Hamilton-Wentworth, Health Canada or the Province of Ontario.

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EXECUTIVE SUMMARY

The Hamilton-Wentworth CAPC Project:

A collaborative effort of five community agencies (The Regional Community Services Department. The Regional Public Health Department, St. Joseph's Community Health Centre. The Skills Through Activity and Recreation Program [STAR] and The Social Planning and Research Council of Hamilton-Wentworth), the CAPC project provides six programs for families "at-risk" who reside in East Hamilton and Stoney Creek.

The goals of the CAPC project are three-fold: to improve prenatal and infant nutrition, to make parenting easier and to reduce the potential for child abuse and neglect (through community empowerment).

The Baby's Best Start Program:

An initiative of St. Joseph's Community Health Centre and the Regional Public Health Department which began in March 1993, the Baby's Best Start Program received enhanced funding from the CAPC Project beginning in May 1994.

The program aims to support economically and socially disadvantaged expectant families, and families with infants up to the age of one year, by offering prenatal and postnatal health education and assistance. Participants meet weekly at drop-ins held in the community. During the course of a drop-in, a nutritious meal is prepared and served through the combined efforts of group leaders (a public health nurse, a dietitian, and a parent facilitator) and the participants. In addition, issues related to infant health and nutrition are discussed, recipes are shared and food vouchers are distributed.

Attendance:

Number Served: 155

Demographics:

Number Who Completed Demographic Information Forms: 69 (45%)

Marital Status:

40% are single parents

Participant Age:

average participant age is 25 years

12% are less than 18 years of age

(iii)

6 and Under in The Home: 79% have two or more children under 6 years of age living in

their home

Language: 7% do not speak English as the first language in their home

Household Income: 65% - 77% live below the Low-Income Cut-Off (LICO) used by

Statistics Canada for determining poverty

Education: 24% have not completed high school

31% have completed high school

45% have some post-secondary education

Employment Status: 83% are not working outside the home

Reasons Why Participants Attend Baby's Best Start

Social Support: "I have made some new friends and enjoy the company"

Peer Support: "the support from other mothers"

Information: "information about babies booth"

Information: "information about babies health"

Break: "to get out of the house for an afternoon"

Food and Clothing: "food coupon (need help whenever possible with food)

Its Fun!: "because its fun, we all talk and make food, bring our children, they play

together."

How 55% of the Participants Rated Baby's Best Start:

Hats Off 69%
Thumbs Up 25%
So So 5%
Thumbs Down 0%
Blah 0%

What Participants Find Most Helpful About Baby's Best Start

Support: "the nurse and dietitian on hand to ask any questions and the support from others

in the same situation."

Food: "healthy snacks and recipes for meals"

Socializing: "being able to get out and chat with other moms"

Information: "the information they can give me about resources that will help for my child."

What Participants Are Doing Differently As A Result of Baby's Best Start

Socializing: "socializing more"

Improved Nutrition: "I'm eating better (due to nutritional information)"

Improved Parenting: "handling my situation with my son better"

Self-Esteem: "I'am a more confident person Better self-esteem Eating healthy, trying "

Issues Discussed by Participants During the Drop-In:

prenatal issues
labour & delivery issues/postnatal issues
program food issues
infant issues
parenting issues
relationship issues
personal issues
financial issues
smoking/drug issues

Vignette From the Qualitative Interviews

PARTICIPANT A

nutritional issues

Participant A is a single mother with one small child and another on the way. She initially joined Baby's Best Start after a painful break-up with the father of her children. Her first visit to the program was unpleasant because she was really nervous and none of the other mothers talked to her. When asked why she returned to the program, she alluded to feelings of social isolation:

" when I was sittin' around the table, there were other moms who were saying how they were just broke up with the baby and everything... I had just broken up, and you know. I thought well—it was somewhere to go too. 'cause I didn't have -- you know, me and [child] that's it."

Participant A lives with a limited income. The father of her children does not pay child or spousal support. She receives social assistance and is a food bank consumer. Through Baby's Best Start, the participant and her family receive increased access to food, a benefit which she finds impressive:

"...when I first heard of it [Baby's Best Start]. I thought, no. gotta pay for something, you now. It can't be free, all that 'Cause when I first started they were giving out like fresh food like fruits and vegetables and meat and cheese and it was like, wow! And now it's down to food vouchers, but man, when I tell people, it's like, HO-LY! [I tell them] no. no, really, it's true!"

The participant also indicated that she is eating more healthily (e.g. more fruits and vegetables) with this pregnancy compared to her first pregnancy.

Interestingly, despite the participant's obvious need for, and appreciation of, increased access to food, she cited "the food vouchers" as being the least important reason for being involved with Baby's Best Start. Her most important reason for being involved is for "the support" she receives from the other women in the program.

Conclusions

Based on the data collected from April 01 1994 - March 31 1997, Baby's Best Start is serving its target population of pregnant women and new mothers "at-risk" who reside in East Hamilton and Stoney Creek. While there is no data to date on pregnancy outcomes of program participants, or, on the health of participant's children, there is data to indicate that program participants do receive supplementary nutritious foods and do have both increased access to and increased opportunity to access nutritious foods.

Qualitative data collected for the evaluation indicate that the program is meeting the needs of the target population, not only by providing increased access to nutritious food as is one of the program's objectives, but also by decreasing the social isolation many of the participants experience, and providing an opportunity for participants to learn from each other through peer support. In addition to the nutritional information provided by the program, participants refer to the information they received on both parenting and child development as beneficial

Participants clearly value the program, of those who completed the evaluation forms 69% gave it the highest rating (Hats Off), and 25% gave it the second highest rating (Thumbs Up) on a pictorial scale.

Many important lessons have been learned by program staff in delivering a program for this target population. Staff have been successful in providing a program which not only provides participants with nutritious food, but also meets their needs for socializing, and learning through peer support.

The complete report is available through the Social Planning and Research Council of Hamilton-Wentworth.

"...we have a meal each week when we go there...a nutritious meal is cooked to teach you how to make nutritious meals at home economically and that."

Comment Made by a Baby's Best Start Participant. During a Qualitative Interview

1.0 INTRODUCTION

This report summarizes evaluation findings for the Baby's Best Start Program for the first three years it received funding from Health Canada (May 01 1994 - March 31 1997)

This report is one in a series of eight evaluation reports written on the Hamilton-Wentworth CAPC Project These other reports, which include reports on the other CAPC programs and a report on the overall project are available through the Social Planning and Research Council of Hamilton-Wentworth

Baby's Best Start is one of six programs under the umbrella of the Hamilton-Wentworth CAPC project which works with families "at-risk" to improve the health of their children aged zero (prenatal) to six years. Families "at-risk" include families who are living on limited incomes and/or experience social isolation. The goals of the CAPC project are three-fold: to improve prenatal and infant nutrition, to make parenting easier and to reduce the potential for child abuse and neglect (through community empowerment).

Baby's Best Start was initially a collaborative project of St. Joseph's Community Health Centre and the Regional Public Health Department which began in March 1993. The CAPC Project enhanced funding for the program beginning in May 1994.

The program aims to support economically and socially disadvantaged expectant families, and families with infants up to the age of one year, by offering prenatal and postnatal health education and assistance. Participants meet weekly at drop-ins held in the community. During the course of a drop-in, a nutritious meal is prepared and served through the combined efforts of group leaders (a public health nurse, a dietitian, and a parent facilitator) and the participants. In addition, issues related to infant health and nutrition are discussed, recipes are shared and food vouchers are distributed.

2.0 HISTORY OF THE CAPC PROJECT

The CAPC funding in Hamilton-Wentworth is the successful result of a proposal submitted to Health Canada. The proposal was a collaborative effort of the following five community agencies. The Regional Community Services Department, The Regional Public Health Department, St. Joseph's Community Health Centre, The Skills Through Activity and Recreation Program (STAR) and The Social Planning and Research Council of Hamilton-Wentworth

Health Canada granted the project 1.5 million dollars for a three-year pilot (April 01 1994 - March 31 1997). This money was used to develop a CAPC infra-structure and fund the seven programs that were outlined in the original proposal. Three of these programs were existing programs (Baby's Best Start, Nobody's Perfect and STAR), which received enhanced funding to deliver more services in the CAPC catchment area. Four of the programs were new initiatives. (Community Access to Child Health [CATCH], the Community Support Worker Program, the Parents Helping Parents Program and the Student Parent Resource Area/Young Parent Program), designed specifically to work with families "at-risk" living in East Hamilton and Stoney Creek. A portion of the money was committed to evaluating the programs and the project.

In addition to the funding from Health Canada, the five partner agencies of the CAPC project have contributed <u>significant</u> amounts of professional time, program resources and office space which are essential to the success of the project.

In March 1997, the Hamilton-Wentworth CAPC Project received confirmation from Health Canada that it was successful in the renewal process, and full funding was secured for an additional three years (April 01 1997 - March 31 2000).

2.1 History Of The Baby's Best Start Program

Baby's Best Start was an initiative of St. Joseph's Community Health Centre and the Regional Public Health Department which began in March 1993. When the CAPC Project commenced in May of 1994, it enhanced funding for the Baby's Best Start program sites which run in the CAPC catchment area.

Evaluation findings presented in this report focus on the Baby's Best Start program sites which are located in the CAPC catchment area. These sites are:

- Eastgate Square Shopping Mall (started in October 1994, last session at Eastgate was March 20 1997, the program moved to Riverdale Outreach Program where the CAPC Office is located)
- Roxborough Park (started in October 1994, closed in December 1995 due to space limitations, moved to a church outside the CAPC catchment area)
- Laurier Recreation Centre (started in February 1996)

Along with changes in location of sites and adding new sites to the program, there were numerous staff changes. During the first three years of CAPC funding (May 01 1994 - March 31 1997), two different Public Health Nurses worked for the program, and five different individuals served in the role of program dietician. Between October 1995 and June 1996, there was not a consistent dietician on staff, thus the program was in a constant state of change.

Another program change which needs to be noted is the introduction of food vouchers in August of 1995. Prior to the food vouchers, fresh food was made available to the participants at the drop-ins. However, problems the participants experienced in transporting the food home (most participants travel by foot or use public transportation), and the unequal sharing of food which occurred led the program staff to introduce food vouchers in August of 1995. These food vouchers are redeemable for meat and dairy products, and/or fresh fruits and vegetables.

3.0 AN OVERVIEW OF THE BABY'S BEST START PROGRAM

The information in this overview comes from evaluation forms completed as part of the National CAPC Evaluation. The headings and descriptions originate from the form, and are not chosen by the programs. When filling out the forms, the program staff are required to check off which options in a question best reflect the nature of the program.

Program Components:

- family/parent focused programs
- prenatal/postnatal program
- increased consumer involvement

Issues the Program Addresses:

- lack of access to food due to poverty and/or isolation
- prevention of low birth weight babies
- increased consumer participation in program

Benefits to Children Expected to Result from Program Activities:

- improved physical health
- fewer risks to child at birth such as prenatal complication, low birth weight or prolonged hospitalization
- fewer risks to the child during infancy or later including injury experiences

Benefits to Parent Expected to Result from Program Activities:

- higher levels of social support including opportunities for socialization
- increased coping resources, including improved sense of well-being, self- esteem & sense of control
- enhanced access to food

Benefits to Neighbourhoods or Communities Expected from Program Activities:

• a higher level of awareness of resources for parents

Benefits to the Service Delivery Network:

- higher levels of integration, co-ordination
- increased availability and accessibility of services

Baby's Best Start Program Serves:

- pregnant women & children before birth
- women expecting their first child
- one parent families
- families with few material resources evidenced by low income, over crowded or inadequate housing, shortages of food or clothing
- families referred by the existing service system (i.e. Regional Public Health Department, Regional Community Services)
- families who are new or relatively new to our country
- infants up to 12 months who attend with their mothers

Key Objectives of Baby's Best Start:

- to improve pregnancy outcomes and health of children by providing supplementary nutritious foods and opportunities to improve access to nutritious foods
- to deliver a service, meeting the target population's multiple needs as high risk expectant families and families with children under the age of 1 year
- to include participants in all aspects of the program including planning, delivery and evaluation

Major Activities/Content of the Baby's Best Start:

- Public Health Nurse & Dietician available for one-to-one counselling
- informal weekly drop-in at 2 community sites (food to take home, meal planning and preparation)
- pre and postnatal support and education
- cooking classes, parenting/life skills classes and similar activities aimed at improving skills and increasing social networks
- hiring of parent assistants to help at drop-in and cooking/parenting classes

Baby's Best Start Programming Occurs in the CAPC Catchment Area At:

- Eastgate Square (shopping mall)
- Laurier Recreation Centre (began Feb 1996)
- St. Joseph's Community Health Centre
- Roxborough Park Multi-Service Centre (left in Dec 1995)
- Riverdale Outreach Program (began March 1997)

Agencies, Organizations, & Groups That Contribute to Delivery of the Program:

- St. Joseph's Community Health Centre
- Department of Pubic Health Services
- Laurier Recreation Centre
- St. James Church
- Roxborough Park / St. Matthew's House
- Eastgate Square
- CAPC Office Staff

Roles available for participants in Delivering the Program:

- a paid staff role in the program
- a volunteer role for identifying and enlisting participants
- a volunteer role in providing services
- determining direction/content of program through informal & formal channels

Roles available for participants in Governing the Program:

- informal opportunities to express their views and opinions about the program
- formal opportunities to express their views and opinions about the program (interviews, surveys, focus groups)
- membership in working groups and on planning committees that make recommendations for running the program to the steering committee; however, they do not have control over decisions made about the program

4.0 EVALUATION OF THE BABY'S BEST START PROGRAM

This report summarizes the evaluation findings for the Baby's Best Start program as part of the CAPC project. The program does operate a site which is outside of the CAPC catchment area (see p 8 for a description of the CAPC catchment area), but, since it is outside the boundaries of the CAPC catchment area, the data for that site are not included in this report

The Hamilton-Wentworth CAPC Project is evaluated at three different levels, the national level, the regional level (which is the province of Ontario) and the local level.

The local evaluation plan was developed to incorporate required components of the national and regional evaluations, in addition to components which the evaluation committee determined were important for the local level.

A brief description of the components of the Baby's Best Start program evaluation follows

4.1 Program Development Form (Appendix One)

- this form was developed for the National CAPC Evaluation
- this form collects information on the stage of development of the program, the lessons learned in terms of development and management of the program as well as changes made to the program
- this form is completed by program staff every six months

4.2 Demographic Information Form (Appendix Two)

• collects demographic information of program participants and asks them why they come to the CAPC program

4.3 Written Participant Evaluation Form (Appendix Three)

- completed by participants at the end of a closed group session or periodically at open drop-in sessions
- asks participants what was most helpful about the program, what was least helpful about the program, what they are doing differently as a result of the program, if the program has helped them with parenting and if so, how, and how they would rate the program

4.4 Written Service Provider Evaluation Form (Appendix Four)

- completed by the service provider(s) for the program at the end of each session
- asks the service provider(s) to describe the issues participants talked about, to describe the dynamics of the group and recommendations for future programming

4.5 Attendance Form (Appendix Five)

• collects information on the number of participants who attend program sessions

4.6 Participant Focus Groups (Appendix Six)

- participants are brought together in a group to find out how they found out about the program. the opportunities they have to provide input into the program, what changes they would like to see, if (how) the program is helping them and how they have used the information gained from the program to benefit themselves, their child(ren) and their community
- one focus group was done with seven participants from Baby's Best Start

4.7 Qualitative Interviews with Program Participants (Appendix Seven)

- completed on a small sample of participants to gain an in-depth perspective of the stresses in their lives, how they cope with those stresses and the impact the CAPC program is having on them
- four participants from the Baby's Best Start program were included in the interview sample

4.8 Long Term Follow-Up Quantitative Interviews: Form E (Appendix Eight)

- this interview was developed for the national evaluation to assess the impact of CAPC on participants over time
- this interview collects information on the participant's physical and mental health, their child's development, family functioning and the neighbourhood the family lives in
- these interviews are completed soon after the participant first joined the program (baseline), 9 months after the baseline and twenty-four months after the baseline
- 15 participants from the Hamilton-Wentworth CAPC project (7 from the Baby's Best Start program) are being interviewed as part of the national evaluation, an additional 32 CAPC participants (13 are Baby's Best Start participants) are being interviewed for the local evaluation
- the 24 month follow-up interviews for the local evaluation will be completed in February 1998, at which point the data will be analyzed and a report written

• when the national data is available from Statistics Canada, the local sample will be statistically combined to produce a larger sample size for Hamilton Wentworth which will allow for comparisons at the provincial and national levels

5.0 ATTENDANCE AT THE BABY'S BEST START PROGRAM

There are three sites in the CAPC catchment area where Baby's Best Start offers their drop-ins. Eastgate Square Shopping Mall, Roxborough Park Recreation Area (this site closed and moved to a site outside of the catchment area in December of 1995) and Laurier Recreation Centre, a site which opened in February 1996.

5.1 Total Number of Different Participants Served → 155

(this includes attendance forms [see appendix five] from all three CAPC sites: Eastgate, Roxborough & Laurier from Oct 1994 - March 1997)

• 53% (82) of these women have attended three or more sessions of the program. (a session is defined as one group meeting)

TABLE 5.1: NUMBER OF PARTICIPANTS ATTENDING THE DIFFERENT SITES

CAPC Baby's Best Start Program Site(s)	Number of Participants (%)
Eastgate	78 (51%)
Roxborough	18 (12%)
Laurier	33 (21%)
Eastgate & Roxborough *	14 (9%)
Eastgate & Laurier *	8 (5%)
Roxborough & Laurier *	2 (1%)
Eastgate & Roxborough & Laurier *	2 (1%)
Total	155 (100%)

^{*} note that for some time, women were encouraged to attend more than one site, this changed in January 1996 when the program started a registration process, which resulted in women being eligible to register for only one site.

6.0 THE CAPC CATCHMENT AREA

The CAPC catchment area encompasses East Hamilton and the town of Stoney Creek. This geographic area was chosen because it is an under serviced area of the region where a high concentration of high risk families reside. Needs assessments of both residents and agencies/churches/organizations within the area indicate that large numbers of the population are disadvantaged. Furthermore, residents of this area do not have local access to many of the services, resources and facilities enjoyed by residents of other areas in the Hamilton-Wentworth region. The CAPC catchment area has the following boundaries (see map, appendix.

West Boundary: Strathearne Avenue & Cochrane Road

East Boundary: Fifty RoadNorth Boundary: Lake Ontario

South Boundary: the brow of the escarpment

6.1 Risk Indicators In The CAPC Catchment Area

At the time of writing the CAPC proposal, the following risk indicators were identified in the catchment area through reviewing Regional Community Services records, conducting focus groups with residents and agency representatives, interviewing priests/ministers of churches, and reviewing census tract data:

- high levels of unemployment
- high levels of poverty and related under nutrition
- poor parenting skills among many isolated, disadvantaged families
- escalated frequency of violence including child abuse
- lack of locally accessible formal and informal resources (health, social, recreational, and cultural)
- high rates or low income families
- high rates of single parent families
- low literacy rates

A recent Risk and Capacity Profile of Hamilton-Wentworth (Henry, 1997) revealed that Hamilton is at a significantly higher risk for poverty and social assistance compared to both the provincial and the country. A brief description of these risks follows:

6.1.1 Income Levels

In terms of income levels, the City of Hamilton and the town of Stoney Creek are the two poorest areas within the region of Hamilton-Wentworth. The City of Hamilton has an average income which is below both the Canadian and Ontario averages. Henry (1997), reports, using 1991 data from Statistics Canada, the following figures

TABLE 6.1: INCOME LEVELS

Geographic Area	Poverty Rate (number of families earning < \$20 000)
Canada	16 8%
Ontario	13 1%
City of Hamilton	17 4%
Town of Stoney Creek	8 8%

The academic research literature has consistently shown that poverty correlates with more negative outcomes for children than any other single factor. In his "Risk and Capacity Profile of Hamilton-Wentworth", Henry lists the following outcomes as being associated with child poverty:

- higher infant mortality, low birth-weight babies and chronic health problems
- reduced opportunities for developing a secure attachment to a caregiver in infancy
- a higher risk of being abused
- an increased likelihood that the child will make use of physical aggression in relating to others
- a greater risk for emotional and psychological problems
- a greater risk for suicide
- less opportunity to develop social skills
- poor school performance

6.1.2 Social Assistance Rates

Social assistance rates are often used an indicator of poverty in a city or region. Henry (1997), reports that in 1995, 14.9% of the population in the Hamilton-Wentworth region (the region includes Hamilton, Stoney Creek, Flamborough, Glanbrook, Ancaster and Dundas) were receiving social assistance. This is higher than the total social assistance

Wentworth were receiving General Welfare Assistance (GWA) and more than 45.000 people were in receipt of the Family Benefits Allowance (FBA)

Subtracting the social assistance rate for the region (14.9%) from the poverty rate for the region (17.4%) reveals that, in 1995, 2.5% of the population in Hamilton-Wentworth would be categorized as "working poor"

6.1.3 Additional Risk Indicators:

IMMIGRATION

Over 20% of residents in Hamilton-Wentworth identify a language other then English as their mother tongue (Henry, 1997). This is reflective of the presence of both long-term immigrants (e.g. Italian, Polish, Cambodian) and more recent immigrants from war-torn countries (e.g. Croatia, Slovenia, and Serbia). Past experiences of these immigrants combined with barriers such as language, racism, and cultural insensitivity result in a lack of access to traditional health and social services, and a higher risk for negative outcomes

► The presence of these high risks in the region resulted in a recommendation in the Risk and Capacity Profile "to increase investment in families with children younger than six who live in neighbourhoods with high rates of poverty and social service use, to prevent the need for further services." This recommendation is in line with the work which the CAPC project is doing.

7.0 DEMOGRAPHICS OF PROGRAM PARTICIPANTS

7.1 Limitations of the Demographic Data

Demographic data are collected using the local demographic information form (see appendix two) which was developed by revising the National CAPC Evaluation Form D

It is important to note that the demographic data presented in this report was collected on 45% of the women who have attended the Baby's Best Start Program. It is not known for the remaining 55% of the women how many refused to complete the demographic form, how many were not asked to complete the form (with so many staff changes and site changes, it is likely that some women were not asked to complete the form), or how many were uncomfortable with completing the form due to literacy issues. Therefore, the demographic data presented, while useful, must be interpreted with caution as it represents less than half of the women who have attended the program.

Questions about personal income, education levels and work status are often perceived as intrusive by the person being asked the questions and, often by the person who is asking the questions. Thus, a lower response rate on these questions is not surprising.

Another limitation results from the data being based on participant self-report. Self-reported data has the potential to be inaccurate due to lack of knowledge about some questions (i.e. accurate income levels), and/or fear of reporting all the facts (e.g. a person receiving social assistance may be fearful of reporting any additional income).

7.2 Demographic Highlights: Baby's Best Start Participants

TOTAL NUMBER OF DIFFERENT WOMEN SERVED > 155 (from Oct 1994 - March 31 1997)

- 53% (82) of the women attended the program three or more times
- 45% (69) of the women who have attended Baby's Best Start completed a demographic information form
- demographic data collected on partners is presented, but is not included in highlights about participants as only mothers participate in the program

- 100% are female
- 40% are single parents
- average participant age is 25 years
- 12% are teens (18 years of age or less)
- 79% have two or more children under 6 years living in their home
- 7% do not speak English as the first language in their home
- 65% 77% live below the Low-Income Cut-Off (LICO) used by Statistics Canada for determining poverty (the range is a result of asking for income ranges as opposed to actual incomes)
- 24% have not completed high school
- 31% have completed high school
- 45% have some post-secondary education
- 83% are not working outside the home
- 1% are working part-time
- 54% of these women live in the CAPC catchment area

7.3 Interpretation of the Demographic Data

As mentioned in the section on limitations of the demographic data (p 14), these data need to be interpreted with caution as they are based on 45% of the program participants.

100% are Female

• this finding is expected as the program serves pregnant women and mothers with infants up to one year old

40% Are Single Parents

• children in single parent families are at significantly higher risk for: social impairment, school problems, repeating a grade, behaviour problems, emotional disorders, conduct disorder and hyperactivity (Henry, 1997). In addition, these children are at a higher risk for being left unsupervised and, of being raised in poverty

Average Participant Age is 25 Years

• this finding was surprising, given the target population of the program (pregnant women and women with infants under one year of age) and the high live birth rate to teens aged 15 to 17 in Hamilton-Wentworth

- program staff report difficulty in engaging younger mothers/mothers to be with this type of program and, of the young mothers who did attend the program, some were still living at home and therefore, had some support
- the lack of young participants in the Baby's Best Start program is reflective of the other program in the Hamilton-Wentworth CAPC project and, of other CAPC projects in the province, indicating that this issue extends beyond the program

79% Have Two or More Children Six Years or Younger Living in the Home

• this finding is expected as Baby's Best Start serves pregnant women and women with infants up to the age of one year

7% Don't Speak English in the Home

• given the high number of immigrants in the CAPC catchment area, this finding is, at first examination, low. However, many cultures do not participate in group activities and, there is the language barrier to consider as well (programming is entirely English)

65% - 77% Live Below the Low-Income Cut-Off

- income data (p 19) reveal that none of the participants report household incomes which are more than \$16 000 above the poverty line, which indicates that all of the participants in the program are living on a limited income
- this confirms that the program is servicing pregnant women and mothers of infants up to one year of age who are "at-risk". Poverty has more association with poor outcomes in children than any other single factor (see p 12).

24% Have Not Completed High School, for 31% High School is the Highest Education Level Attained

• this finding represents a risk indicator for the program participants, as education is directly correlated with employment and income, both of which are necessary in order to provide for, and raise children

83% Do Not Work Outside the Home

• this finding is reflective of the low education level among participants (see above) and, of the poverty rate experienced by participants (see p 12).

54% Live in the CAPC Catchment Area

• this indicates that a high number of participants are coming from outside the CAPC catchment area, which is partially explained by the fact that one of the program sites is located on one of the boundaries of the catchment area and, service is not refused based on a participant's home address

7.3.1 Baby's Best Start is Serving A Population "At-Risk"

The demographic data collected reveal that the participants who attend the Baby's Best Start program, as a group, have the following risk indicators

- high rate of single parents
- high poverty rate
- low education attainment
- high rate of unemployment

In addition to the high risk that poverty alone poses for children, research has demonstrated that risk factors multiply in effect as opposed to simply accumulating, which means that as the number of risk factors increase, so does the impact they have (Henry, 1997).

The high rate of poverty amongst program participants, coupled with the presence of other significant risk indicators confirms that the Baby's Best Start program is serving its target population, that is families "atrisk"

7.4 Gender

TABLE 7.1: GENDER OF BABY'S BEST START PARTICIPANTS (N=69)

Gender	Number of
	Participants
Female	69 (100%)
Male	0 (0%)

7.5 Family Composition

TABLE 7.2: FAMILY COMPOSITION OF BABY'S BEST START
PARTICIPANTS (N=69)

Family Composition	Number (%)
single parent family	27 (40%)
two parent family	35 (50%)
several relatives living	5 (7%)
together	
question not answered	2 (3%)

7.6 Age

TABLE 7.3: AGE BREAKDOWN OF

BABY'S BEST START PARTICIPANTS & THEIR PARTNERS

	Average Age	Range
Participants (n=69)	24 6 years	17 - 43 years
Partners (n=41)	26.9 years	18 - 44 years

7.7 Languages Spoken in the Home

TABLE 7.4: LANGUAGES SPOKEN

IN THE HOMES OF BABY'S BEST START PARTICIPANTS (N=69)

Language(s) Spoken	Number (%)
English	63 (92%)
English & French	2 (3%)
English & Japanese & Urdu	1 (1%)
Polish	1 (1%)
Romanian	1 (1%)
Bosnian	1 (1%)

7.8 Gross Household Income for Baby's Best Start Participants & Its Relation to the Statistics Canada Low-

Income Cut-off (LICO)

consistent way of identifying those who are "substantially worse off than average" A family at or below a LICO is one which spends more than 55% those for Hamilton, for example the LICO for a family of four living in Hamilton is \$ 27,651, while the LICO for a family of four living in Stoney Creek those of "average" income (Campaign 2000). There are 35 LICOs for Canada which vary according to family size and community size. The LICOs of its income on food, shelter and clothing. The LICO measures relative poverty, that is, how people at the low income end are faring compared to used in this report are the 1996 LICOs from Statistics Canada for the city of Hamilton LICOs for the town of Stoney Creek are slightly lower than The most frequently used measure for determining poverty is the Statistics Canada Low-Income Cut-off (LICO). This has been identified as a is \$ 27,459 (Henry, 1997)

TABLE 7.5: GROSS HOUSEHOLD INCOME FOR BABY'S BEST START PARTICIPANTS & ITS RELATION TO

THE STATISTICS CANADA LOW-INCOME CUT-OFF (LICO)

Number in Family	1 (n=3)	2 (n=20)	3 (n=28)	4 (n=13)	5 (n=5)	Total (N=69)
INCOME RANGE						
< \$5 000	-	2	2	2	0	7 (10%)
8 5 000 - \$ 9 999	-	9	-	0	0	8 (11%)
\$10 000 - \$14 999	1	4	7	5	2	19 (28%)
\$15 000 - \$19 999	0	5	6	-	-	16 (23%)
\$20 000 - \$29 999	0	0	8	0	-	4 (6%)
\$30 000 - \$39 999	0	0	ю	3	0	(%6) 9
Not Answered	0	8	3	2		9 (13%)
Stats Can LICO	\$14,694	\$18,367	\$ 22,844	\$ 27,651	\$ 30,695	
Number Below	2 - 3	12 - 17	19 - 21	00	4	45 - 53 (65% - 77%)

The Hamilton-Wentworth Community Action Program for Children (CAPC) Project Local Evaluation Report of the Baby's Best Start Program

7.9 Education Levels of Baby's Best Start Participants & Their Partners:

BABY'S BEST START PARTICIPANTS & THEIR PARTNERS

	Participants	Partners
	(69=u)	(n=41)
no formal schooling	0	1 (2%)
some elementary	0	0
completed elementary	1 (1%)	0
some secondary	16 (23%)	10 (25%)
completed secondary	21 (31%)	12 (30%)
some community or technical college	16 (23%)	4 (10%)
completed community or technical college	(%6) 9	7 (17%)
some university	(%6) 9	1 (2%)
completed university or teacher's college	2 (3%)	3 (7%)
question not answered	1 (1%)	3 (7%)

The Hamilton-Wentworth Community Action Program for Children (CAPC) Project Local Evaluation Report of the Baby's Best Start Program

7.10 Employment Status of Baby's Best Start Participants & their Partners:

TABLE 7.7: EMPLOYMENT STATUS OF

BABY'S BEST START PARTICIPANTS & THEIR PARTNERS

	Participants	Partners
	(69=u)	(n=41)
not working outside of the home	57 (83%)	13 (32%)
working part-time	7 (10%)	7 (17%)
working full-time	1 (1%)	21 (51%)
question not answered	4 (6%)	0

7.11 Number of Children 6 Years and Under Living in the Participants Home:

TABLE 7.8: NUMBER OF CHILDREN 6 YEARS AND UNDER LIVING IN THE PARTICIPANTS' HOMES (N=69)

Number of Children 6 Years or	Number of Participants
Under Living in the Home	(%)
no children (participant is pregnant)	12 (17%)
one child	40 (58%)
two children	14 (21%)
three children	3 (4%)

The Hamilton-Wentworth Community Action Program for Children (CAPC) Project Local Evaluation Report of the Baby's Best Start Program

7.12 Catchment Area Statistics for Baby's Best Start Participants.

TABLE 7.9: CATCHMENT AREA STATISTICS FOR BABY'S BEST START PARTICIPANTS (N=69)

Number That Live Inside the CAPC Catchment Area	Number That Live Outside the CAPC Catchment Area	Number that Did Not Provide An Address
36 (52%)	20 (29%)	11 (19%)

The Hamilton-Wentworth Community Action Program for Children (CAPC) Project. Local Evaluation Report of the Baby's Best Start Program

8.0 PROGRAM PROCESS DATA

8.1 Developmental Stages of the Baby's Best Start Program

This information is obtained from the program development form (see appendix one)

TABLE 9.1: DEVELOPMENTAL STAGES OF THE BABY'S BEST START PROGRAM

	May 1994	Jan 1995	June 1995	Sept 1995	April 1996	Sept 1996
Planning for the program was complete; operational aspects of the program had been agreed upon; the program was running and individuals were participating - however the program was very much in the experimental stage	>	`>				
Planning for the program was complete; operational aspects of the program had been agreed upon; the program was running and individuals were participating - however the program was still not running at capacity and/or some issues needed to be resolved about engaging participants program content, etc			-	,	,	,

The Hamilton-Wentworth Community Action Program for Children (CAPC) Project: Local Evaluation Report of the Baby's Best Start Program

8.2 Lessons Learned From the Baby's Best Start Program

TABLE 8.2: LESSONS LEARNED FROM THE BABY'S BEST START PROGRAM

	June 1995	September 1995	April 1996	September 1996
DEVELOPMENT	• it takes a lot of time for consumers to feel confident to identify needs and participate in decision making	 peer led support group "Moms Time Out" started for graduates of program with children over one year 	 keep consumers involved ask for consumer input and act on it! 	•valuing & including Parent Facilitators in planning & program development helps group to take ownership
GOVERNANCE	• meeting the needs of both clients & professionals at Steering Committee meetings is challenging - not all professionals are willing to "gear down", speak plain English, etc.	 sometimes the needs identified by clients (i.e. cooking classes) are not immediately responded to when offered just need a couple of moms to buy into the idea of the new support group and to encourage more participation from others 	•use ideas from consumers	
отнек	empowerment does not always happen on schedule, overcoming 20 odd years of conditioning over one year is not always realistic eneed to plan for discharge from program	•"Moms Time Out" support group to meet twice a month for moms with children over one year	 short-term objectives are easier to evaluate than long-term behavioural outcomes keep consumers actively involved 	 participants engage most in games, practical "hands on" activities and group discussion lecture type activities not received well

The Hamilton-Wentworth Community Action Program for Children (CAPC) Project. Local Evaluation Report of the Baby's Best Start Program

8.3 Changes Made to the Baby's Best Start Program

TABLE 8.3: CHANGES MADE TO THE BABY'S BEST START PROGRAM

This information is obtained from the program development form (see appendix one) which is filled out by program staff

June 1995	September 1995	April 1996	September 1996
•increased client participation	food vouchers introduced in August instead of food to take home, they have reduced tension about the choices of food available and non-equitable sharing of food the group asked for more structured activities - Basic Shelf Cooking Course started in August - responding to this direct request quickly led to an increase in client participation	 moved location to accommodate increasing numbers at drop-ins 	Increased expectations of Parent Facilitators to encourage participation and welcome participants weekly program topic focus introduced, based on needs assessment of participants

9.0 DATA FROM THE PROGRAM PARTICIPANTS

9.1 Reasons Why Participants Come to Baby's Best Start

For evaluation purposes, participants are asked the reasons they attend Baby's Best Start at different times and in different ways. There is an open-ended question on the demographic information form (appendix two) which asks simply, "Why do you come to this program?" Both the qualitative interviews and focus groups begin by asking participants how they found out about the program and why they attend. The themes below are major themes which consistently emerge from the different data sources (demographic forms, qualitative interviews and focus groups) when Baby's Best Start participants are asked why they come to the program. The italics indicate participants words verbatim.

Social Support/Peer Support

One theme that emerges from the data is that participants share a strong sense of camaraderie with other participants at Baby's Best Start.

Participants referred to the interaction with other women at the group:

- "meet with other mothers"
- "I have made some new friends and enjoy the company"
- "meet and see other moms that are the same as myself"

Often (but not always) linked to references about the socializing for moms, was the opportunity the group presents for babies and children to socialize:

- "gives my baby an opportunity to be around other children"
- "interactions with others for the baby"
- "to see other babies and moms"

In addition to references made on social support for both the participants and their children, there was a consistent theme of peer support in the data. Peer support is the term used to describe the learning and support which results when people share their experiential knowledge:

Some of the women referred directly to:

"the support from other mothers"

- while others mentioned how the
- "people are real easy to talk to and if I ever have a question it always gets answered".
- · one teen participant responded with,

"because I am a pregnant teen and this program offers help and support and there is not a lot of support in society for pregnant teens"

Information

Participants referred to different types of information they need when asked why they come to the program, these include:

- Nutritional Information (cooking tips, nutrition tips, meal ideas & recipes)
- Parenting Information (baby tips, a chance to talk to other moms about parenting)
- Child Development Information (to see how babies grow and develop)

Break

In agreement with comments made by the program staff on staff evaluation forms, many of the women referred to the program as providing them with a break:

- "time away from home and other relations"
- "it gives me a break"
- "to get out of the house for an afternoon"

Food And Clothing

A few of the women referred to the clothes which they get from the clothing exchange and the weekly food voucher when describing why they come to the program:

- "food coupon (need help whenever possible with food)"
- "food voucher really helps us get through the month during these hard times"
- "get food and clothes for my child"
- "I need the clothes for my baby (which is hard to buy on my income)"

Its Fun!

Some of the women referred to the enjoyment they receive from the program:

- "because its fun, we all talk and make food bring our children, they play together"
- "fun. entertainment"
- "it is very helpful, relaxing, fun, for the enjoyment"

9.2 Participant Evaluation Form

This information is obtained from the participant evaluation form (appendix three) which participants are asked to fill out after they have attended three or more sessions.

55% (38) of the women who have attended Baby's Best Start completed the participant evaluation form. The following information is based on these 38 forms.

• 100% answered "yes" when asked if Baby's Best Start helped them with parenting and healthy eating

9.3: How Participants Rated the Program

TABLE 9.1: HOW PARTICIPANTS RATED THE PROGRAM

	ATS OFF	THUMBS	SO SO	DOWN	BLAH
NUMBER OF PARTICIPANTS	69%	25%	5%	0	0

9.4 "What Do You Find Most Helpful?"

Support

The majority of the women referred to the support they received from the program as being the most helpful aspect of the program. This ties in nicely with the responses to why the women attend the program on the demographic form. In most (but not all) cases, the women referred to both the peer support from other moms and the professional support from the program staff:

- "support from mothers and workers"
- "talking to moms and nurses"

- "the nurse and dietician on hand to ask any questions and the support from others in the same situation"
- "I found that being able to talk to everybody when I have a question is very helpful"

Food

Many of the women mentioned the food aspect of the program when answering the question:

- "get to eat a lot"
- "healthy snacks and recipes for meals"
- "food vouchers help out a lot"
- "cooking different nutritious meals that don't take long"

Socializing

Similar to responses on why they come to the program, some of the women felt that the social aspect of Baby's Best Start was most helpful:

- "being able to get out and chat with other moms"
- "meeting new kids and moms"
- "networking with other mothers and exchanging information and ideas"

Information

A few of the women referred to information received at the program as being the most helpful:

- "information about babies health"
- "the information they can give me about resources that will help for my child"

9.5 "What is Least Helpful?"

Most of the responses were "nothing" or blank. Two participants responded with issues; going down stairs with a stroller and not enough group discussions.

9.6 What Are You Doing Differently As a Result of the Program?

Socializing

Again, the opportunity the program presents for moms to socialize came through:

- "get out of my house every Tuesday, friends to talk to"
- "socializing more"
- "babies playing with each other, meeting new people"

Improved Nutrition

Similarly, the women referred to improved nutrition when asked to explain what they are doing differently as a result of attending Baby's Best Start:

- "eating better"
- "they taught me how to cook healthy"
- "I'm eating better (due to nutritional information)"

Improved Parenting

Participants also referred to changes they had made with respect to parenting when answering this question:

- "handling my situation with my son better"
- "being able to handle my temper better"
- "giving time outs"

Self-esteem

Many of the responses to this question dealt with indications that the participants feel better about themselves as a result of the program:

- "more confident"
- "handling stress better"
- "I'm a more confident person. Better self-esteem. Eating healthy, trying"
- "facilitating another group, learning new things"

10.0 DATA FROM THE PROGRAM STAFF

10.1 Participant Issues

These are issues identified by facilitators on the service provider evaluation form (appendix four) which collects data on issues that were discussed formally/informally by participants during the drop-in

Prenatal Issues

- prenatal weight gain
- prenatal vitamins
- baby position in uterus
- showing
- midwives
- birthing rooms
- early labour
- contractions
- booked c-section versus emergency c-section
- restrictions & admonitions placed on pregnant women

Labour & Delivery Issues/postnatal Issues

- · labour and delivery stories
- stretch marks
- stranger in the delivery room
- depression after birth
- birth control

Program Food Issues

- not able to buy meat with food vouchers
- very critical about idea of a food box, felt shopping for specials and preferred foods was more desirable
- not enough food

- embarrassed about asking for food
- how much food can a participant take? (prior to implementation of food vouchers)
- if participant attends more than one location do they get more than one voucher?

Infant Issues

- baby juices
- breastfeeding in public
- teething
- breastfeeding versus bottle feeding
- immunization
- infant wake/sleep patterns
- baby should not sleep with mom/mom and dad
- living alone with baby
- introducing cereal
- baby hernias
- colic
- diaper rash and cream treatments
- gas, fussiness
- cloth diapers versus disposable diapers

Parenting Issues

- time-outs/child discipline
- CAS involvement
- · weight gain in children
- · cooking meals with children around
- child care
- sibling rivalry
- children's programs (i.e. swimming and library)
- control in parenting
- first visit to dentist

Relationship Issues

- deadbeat dads
- past abuse
- husband not getting a job
- separation/divorce
- fear of finding a good man who will accept baby too

Personal Issues

- varicose veins
- weight gain
- self-esteem
- mental well-being
- body image and unrealistic images of what body should look like
- physicians don't listen, not as supportive as program staff
- periods
- · choices of doctors
- need to get out and go somewhere
- sense of isolation and anxiety experienced by an immigrant mom who attends group group discussed how to turn losses of immigration into gains

Financial Issues

- mothers allowance
- welfare cuts
- money tight/budget concerns
- difficulty in finding good, affordable housing
- discount places
- bus tickets
- impracticalities of working part-time because of child care and transportation costs

Smoking/drug Issues

- drugs and pregnancy
- partner drinking
- smoking
- rehab programs

Nutritional Issues

- how much food to make
- how to cook turnip
- amounts of caffeine in different food and beverages

10.2 Session Description

When asked to describe the session in a few keywords, program staff described sessions as ranging from toud and busy, to small and low-key. Some words which were frequently used by the program staff to describe the drop-ins are listed below:

- kids wild and moms tired; low-key
- low-energy; boring, tense at times with kids fighting
- loud, busy, "nuthouse"
- funky, wild, chaotic
- · hectic, talkative
- chatty, welcoming
- busy, noisy, positive
- informative, talkative
- talkative, small and intimate
- silly, hyper, blowing off steam
- relaxed, informal
- quiet, interactive, laid back

10.3 Group Dynamics

When asked to describe group dynamics, program staff responded with a variety of different types of group dynamics, reflective of different participants in attendance and different sizes of the group:

- group talking to each other
- mostly small group discussions
- active group dynamics
- not everyone talked, more small group interaction
- talked in pairs or small groups
- chatty to each other
- large group discussion
- new addition to group made to feel comfortable and included in discussions
- lots of discussion, very comfortable sharing feelings and past experiences answered each others questions
- · more individual rather than group discussions
- group supportive of each other

10.4 Participation

One of the objectives of Baby's Best Start is to involve participants in all aspects of program planning and delivery. The following list, responses program staff used to describe participation at the drop-in sessions, provides a snapshot view of how this objective is being met:

- some helped clean-up
- all cleaned up
- many helped prepare food
- watching children
- many left early
- not much; some helped prepare
- cut-up veggies, clothing distribution

10.5 What Worked Well

Program staff were asked to describe what worked well at sessions, below is a condensed list of things that they found worked well at the drop-in:

- clothes out and visible
- having kids do chores (i.e. cleanup)
- co-operative effort required for food preparation
- new participant was warmly welcomed
- members learned about different fruits
- smaller group felt more comfortable, fee to talk, no shortage of food like there was last week
- · having client lead the cooking
- soup was well received
- stir fry
- bringing food out and asking participants to help
- having a volunteer with the kids
- clothing auction
- passing food around for participants to help themselves
- announcements
- curry worked well everyone surprised they liked it
- cooking out of kitchen in electric frying pan

10.6 What Did Not Work Well

Program staff were also asked to describe what did not work well at session, below is a condensed list of things that they found did not work well at the drop-in:

- some educational material too high literacy levels
- talking to the entire group
- videos on baby-care
- food box suggestion
- having to heat water to wash dishes (an ongoing issue at Eastgate)
- not enough drinks
- reference to Fathers Day materials
- safety concerns at centre (number of stairs, open door and children and stairs at Eastgate)

- not enough food; not the food people were expecting (had muffins)
- toy throwing by the kids
- too many cooks in the kitchen
- Parent Assistant asked if people were taking food and tried dividing it up
- asking if there were any questions for the nurse of dietitian

10.7 Recommendations Made by Program Staff

- keep doors closed so toddlers don't run outside
- some need info about access to medical care
- maybe have a topic to initiate discussion
- need to work on literacy materials and be aware of literacy level of the group
- change activity area to that we can cook "where the action is"
- introduce of have participants introduce themselves
- ask for help maybe they need to know they can help
- need to set boundaries about what not to address, i.e., size, colour, joking and sensitivity
- need to advocate for better doctors single moms letter to Medical Advisory
- no more telephone calls at the group unless its an emergency
- buy large gym mat for the floor
- if the group is to attract more teens, perhaps a flyer could mention that they can bring a friend
- add allergies to intake sheet
- Parent Assistant roles, duties, and responsibilities should be established and/or reviewed, and enforcement guidelines agreed upon

10.8 Recommendations Made by Participants

- · keep ice water in the fridge
- bring more milk
- need something to keep older kids occupied
- someone to come to talk about speech development
- have greeter at door
- garden some herbs and use for cooking
- trip to store for maternity clothes
- more participant cooking

- music
- juice containers
- not to give latecomers or drop-in (for 5 minutes) vouchers not fair to the rest of the group
- consider keeping baby strollers at the bottom of the stairs (Eastgate)

11.0 VIGNETTES FROM THE QUALITATIVE INTERVIEWS

11.1 Participant A

Participant A is a single mother with one small child and another on the way. She initially joined Baby's Best Start after a painful break-up with the father of her children. Her first visit to the program was unpleasant because she was really nervous and none of the other mothers talked to her. When asked why she returned to the program, she alluded to feelings of social isolation:

"...when I was sittin' around the table, there were other moms who were saying how they were just broke up with the baby and everything....I had just broken up, and you know, I thought well...it was somewhere to go too, 'cause I didn't have -- you know, me and [child] that's it."

Participant A lives with a limited income. The father of her children does not pay child or spousal support. She receives social assistance and is a food bank consumer. Through Baby's Best Start, the participant and her family receive increased access to food, a benefit which she finds impressive:

"...when I first heard of it [Baby's Best Start], I thought, no. gotta pay for something, you now. It can't be free, all that. 'Cause when I first started they were giving out like fresh food like fruits and vegetables and meat and cheese and it was like, wow! And now it's down to food vouchers, but man, when I tell people, it's like, HO-LY! [I tell them] no, no, really, it's true!"

The participant also indicated that she is eating more healthily (e.g. more fruits and vegetables) with this pregnancy compared to her first pregnancy.

Interestingly, despite the participant's obvious need for, and appreciation of, increased access to food, she cited "the food vouchers" as being the least important reason for being involved with Baby's Best Start. Her most important reason for being involved is for "the support" she receives from the other comen in the program.

11.2 Participant B

Participant B is a married woman with two children from her first marriage and a recent child from her second marriage. She accompanied a friend to Baby's Best Start, but it took her three or four weeks before she felt comfortable enough to attend the program on her own. She continued to attend because she, "wanted to make some friends so that I would have someone to talk to regarding babies." This ties into her most important reason for being involved with the program, which is "to be involved in something outside of the home."

This participant seems to particularly acknowledge the program's efforts to teach participants to cook nutritionally and economically for their own families: "...like we have a meal each week when we go there...a nutritious meal is cooked to teach you how to make nutritious meals at home economically and that."

Participant B finds that active involvement at Baby's Best Start enhances her feelings of self-worth:

"...I feel good that I can go there and do something, and I feel like I'm helping somebody. Like today, I went and I cooked a meal, and you know, cleaned up and everything. And I feel like I'm contributing to something."

12.0 PARTICIPANT COMMENTS ABOUT PROGRAM STAFF

In addition to receiving support and friendship from other program participants. Baby's Best Start participants receive support and enjoy the company of the staff. This is illustrated in the following quotes which were provided in response to being asked to describe the staff.

"..they're laid back, like you could say anything to them and they're not like...those snobs, you know, who just stick their noses way up too high And they're not afraid to get dirty with the kids ...t's okay if they get a bit of spilled juice on their pants or something."

"...they're experienced for what they're doing...it's good to know that they have a dietitian and a health nurse and...the social worker there...They're also very friendly too. They make you feel comfortable."

13.0 BABY'S BEST START PROGRAM OBJECTIVES, INDICATORS AND OUTCOMES

Objective

To improve pregnancy outcomes and health of children by providing supplementary nutritious foods and opportunities to improve access to nutritious foods.

TABLE 13.1

Indicators	Outcomes
pregnancy outcomes for program participants	 not measured in the time frame of this report program is now measuring social and physical aspects of pregnancy outcomes
health of participant's children	 waiting on results of the standardized longitudinal Form E Interviews which measure physical, mental and social aspects of health of participants' children. Data will be available spring 1998.
provision of supplementary nutritious foods	number of participants who attend the program (N=155) and receive both a nutritious meal at the drop-in and food/food vouchers to take home
provision of opportunities to improve access to nutritious foods	number of participants who attend the program (N=155) and receive information on how to cook nutritiously and economically for their families

Objective

To deliver a service, meeting the target population's multiple needs as high risk expectant families and families who have children under the age of 1 year

TABLE 13.2

Indicators	Outcomes
demographics of participants - is the program serving the target population?	 demographic data indicate that Baby's Best Start is serving families "at-risk" in East Hamilton/Stoney Creek (see p14-22)
the participants report that their needs are being met	 while not asked directly, participants report why they attend the program (p 26), what they find most helpful about the program (p 28) and what they are doing differently as a result of the program (p 29)

Objective

To include participants in all aspects of the program including planning, delivery and evaluation.

TABLE 13.3

Indicators	Outcomes
number of participants involved in the program and their type of involvement	 staff comments on participation in planning and delivering the program (p 37) participants participating in the evaluation by completing demographic forms, evaluation forms, attending focus groups and being interviewed

14.0 RECOMMENDATIONS FOR FUTURE PROGRAMMING AND EVALUATION

- focus program recruitment on areas within the CAPC catchment area
- ensure that more program participants complete both the demographic information form and the evaluation form
- collect data on pregnancy outcomes of program participants
- determine the number of teen pregnancies within the CAPC catchment area in order to make an informed decision on whether there are teen mothers to recruit to the program
- ensure consistent staffing for the program
- ensure that data on child health outcomes from the Form E interviews (appendix eight), when available, are considered when program changes are proposed

15.0 CONCLUSIONS

Based on the data collected from April 01 1994 - March 31 1997, Baby's Best Start is serving its target population of pregnant women "at-risk" and new mothers "at-risk" who reside in East Hamilton and Stoney Creek. While there is no data available to date on the pregnancy outcomes of program participants or, on the health of participants' children, there is data to indicate that program participants do receive supplementary nutritious foods and do have both increased access to and increased opportunity to access nutritious foods.

Qualitative data collected for the evaluation indicate that the program is meeting the needs of the target population, not only by providing increased access to nutritious food as is one of the program's objectives, but also by decreasing the social isolation many of the participants experience, and providing an opportunity for participants to learn from each other through peer support. In addition to the nutritional information provided by the program, participants refer to the information they receive on both parenting and child development as beneficial.

Participants clearly value the program, of those who completed evaluation forms 69% gave it the highest rating (Hats Off) and 25% gave it the second highest rating (Thumbs Up).

Many important lessons have been learned by program staff in delivering a program for this target population. Staff have been successful in providing a program which not only provides participants with nutritious food, but also meets their needs for socializing, and learning through peer support.

16.0 REFERENCES

Campaign 2000 Report Card 1997: Child Poverty in Canada

Henry, Terrance (1997), Risk & Capacity Profile: Hamilton-Wentworth

A report prepared for the Hamilton Area Office of the Ministry of Community and Social Services.

APPENDIX ONE PROGRAM DEVELOPMENT FORM

Community Action Program for Children

meaith Canada – protected when completed

Aussi disponible en français

National Evaluation Appendix One: Program Development Form

THIS PROJECT IS IN THICLORM "E" SAMPLE

Project Name Community Action Program for Children (CAPC): Hamilton-We

Reporting Period: April 1, 1997 to September 30, 1997

FED Name Hamilton East

Project Number 4927-06-93/0029

Province ONTARIO

FED Number 0529

Form "C"

Activity Report at 6 Month Intervals

Cycle 5

①

Instructions for filling out this form can be found on the overleaf

In Form "C". PROJECT refers to the total intervention effort of your funded proposal. PROGRAM refers to those activities being undertaken to achieve particular objectives (e.g. improve parenting skills) with a particular group (e.g. primary caregivers) Some PROJECTS will have one PROGRAM Other PROJECTS will have more than one PROGRAM

The distinctive features of a PROGRAM are

Language E

- objectives what it is supposed to accomplish.
- target population whom the program is supposed to serve

One PROGRAM is different from another PROGRAM when one or more of these features is different between PROGRAMS

For the Regional Program Consultant: Check here and sign below after check list points on the overleaf have been verified. This form was verified by: Name Signature Regional Program Consultant to verify: Form of for this project. Check here if the project is no longer operations of the project of th	
Check here and sign below after check list points on the overleal have been verified. This form was verified by: Name Signature Regional Program Consultant to verify: Form of for this project. Check here if the project is no longer operation. Begin Here	
This form was verified by: Name Signature Regional Program Consultant to verify: Form of for this project. Check here if the project is no longer operations. Begin Here	
Signature Regional Program Consultant to verify: Form of for this project. Check here if the project is no longer operation. Begin Here	
Regional Program Consultant to verify: Form of for this project. Check here if the project is no longer operations. Begin Here	day month year
Check here if the project is no longer operations to the second of the project is no longer operations. Begin Here	
Begin Here	
	ing.
Given Name Family Name	
Title of person completing Form "C"	
Telephone number: Fax number: (if applicable)	
Area code Area code	
How to complete this form	
To answer the questions:	
Mark a circle	
Print in a box	
OR Print on a line CAPC	

iis program s status?	
Program Number: What is this program is status? Program has been active and operating for most or all of the past six months: → Go to C2 Program was not operating for most or all of the past six months, but has not been cancelled (e.g. seasonal on hatrus until next session starts offered on demand) → Go of C2 Program is no longer in operation and is not excepted to operate again → End date of the program operate again → End date of the control operate again → End date of the c	
ı a	

Mark ALL that apply	program completed (objectives met) 2
Which of the following best describes the stage of development of this PROGRAM at the present time? Mark ONE circle only	This PROGRAM is still at the conceptualization and planning stage—the objectives, target population and major activities have not yet been specified. Basic planning for this PROGRAM is complete—the objectives target population and major activities have been specified; however, the operational aspects of the PROGRAM—who will do what, where, when, how—have not been specified. Planning for the PROGRAM is complete and the operational aspects of the PROGRAM have been agreed upon, however, activities have not yet begun. Planning for the PROGRAM is complete the operational aspects of the PROGRAM have been agreed upon, the PROGRAM is actually running—individuals are participating; however, the PROGRAM is very much in the experimental stage. The planning and operational aspects of the PROGRAM is not running and operational aspects of the PROGRAM is not running at capacity and/or some issues need to be resolved about engaging participants, program content, etc. The planning and operational aspects of the PROGRAM have been worked out the PROGRAM is running at or near capacity and major issues such as engaging participants. PROGRAM content—etc. have been resolved.
Is this PROGRAM presently fully operational and running as planned?	7
C4. When do you expect this PROGRAM to be fully operational and running as planned? Mark ONE circle only	within 3 months of initial funding within 3 to 6 months after initial funding is received within 7 to 11 months after initial funding is received 1 to 2 years after initial funding is received more than 2 years after initial funding is received

	Program Name	
Enter the name of each PROGRAM operating under this	Program Number:	
PROJECT, then answer the questions for each of the programs. (Use additional forms if there are more than three programs in the project.) Note: The program names and numbers must be the same as reported on the "List of Programs in your Project".	What is this program's status? ¹ ○ Program has been active and operating for most or all of the past six months. → Go to C2. ² ○ Program was not operating for most or all of the past six months, but has not been cancelled lie gives seasonal on hialus until next session starts offered on demand) → Go to C2. J ○ Program is no longer in operation and is not expected to operate again. → End date of the same state of the past six months.	
	program Go to C1	
CS. Which one of the following major categories would	21 Control of BROCEAM to a restricted assessment for	
describe the main focus of this PROGRAM? Mark ONE circle only	21 child-focused PROGRAM (e.g. additional resources for existing child care services, toy lending libraries opportunities for stimulation, socialization, skill development)	
	parent-focused PROGRAM (e.g. training and support groups for parents only, pre and post-natal programs)	
	Tamily-focused PROGRAM (program in which both parent and child participate)	
	24 community development-focused PROGRAM (e.g., improving quality of life in the community by increasing community resources, improving safety, increasing neighbourhood cohesion)	
	25 service network-focused PROGRAM (e.g. to improve the integration/co-ordination of services, increase the availability, accessibility or quality of services)	
C6. Does the PROGRAM follow a packaged outline?	¹ ○ yes → name of outline	
(e.g. a manual, video, or other documentation such as "Nobody's Perfect")	2 O no	
C7. From how many different sites (e.g. buildings, regular stops of mobile unit) is this PROGRAM delivered?	³ One	
	4 ○ two	
	5 ○ three 6 ○ four or more	
In the following questions, indicate all benefits expected, even if they are not the primary focus of the program (e.g. a child-focused program may also have benefits for the parents or community)	1	
CS.ti What are the benefits expected from this PROGRAM, for the CHILDREN affected?	¹ O children are not directly affected by this PROGRAM	
Please check ALL that apply.	² or improved physical health	
	3 improved cognitive function, including language development and school readiness	
	improved social-emotional health including better interpersonal functioning, higher self-esteem and happiness	
	5 lewer risks to the child at birth such as prenatal complications, low birth weight or prolonged hospitalization	
	6 fewer risks to the child during infancy or later including injuries	
	⁷ Oother (specify)	
	For office use only.	

	Program Name:
Enter the name of each PROGRAM operating under this PROJECT, then answer the questions for each of the programs. (Use additional forms if there are more than three programs in the project.) Note: The program names and numbers must be the same as reported on the "List of Programs in your Project".	Program Number: What is this program's status? □ Program has been active and operating for most or all of the past six months → 30 to C2. □ Program was not operating for most or all of the past six months but has not been cancelled any seasonal on histus until next session starrs offered on genand) → 30 to C2. □ Program is no longer in operation and is not expected to operate again → End date of the tary month feat program. □ So to C1.

C8.II	What are the benefits expected from this PROGRAM, for the <u>PARENTS</u> affected?	21 parents are not directly affected by this PROGRAM
	Please check ALL that apply	22 C improved caretaking skills
		and higher levels of social support including opportunities for socialization
		of well-being, self-esteem and sense of control
		of higher standard of living (e.g. increased income, improved housing, employment)
		³⁸ ○ improved family functioning
		of other (specify)
		For office use only.
C8.lii	What are the benefits expected from this PROGRAM, for the NEIGHBOURHOODS OR COMMUNITIES affected?	neighbourhoods or communities are not directly affected by this PROGRAM
	Please check ALL that apply.	² higher levels of neighbourhood/community spirit
	out of the state o	³ (improved safety or security
		4 more resources such as parks, playgrounds, recreational facilities etc.
		⁵ Othe: (specify)
		For office use only.
C8.iv	What are the benefits expected from this PROGRAM, for the SERVICE DELIVERY NETWORK affected?	01 the service delivery network is not directly affected by this PROGRAM
	Please check ALL that apply.	[∞] higher levels of integration, co-ordination
	Examples of "service delivery network"	03 O increased availability and accessibility of services
	- child protect on agency - tenants' association	04 improved quality of service
	= lenants association	05 ○ other (specify)
		For office use only.
C9.	What ages are the children served by this PROGRAM?	1 Children are not served directly by this PROGRAM
	Please check ALL that apply.	² O before birth
		³ O birth to 11 months
		⁴ ○ 1 to 3 years
		⁵ 4 to 5 years
		⁶ 6 years and over

Enter the name of each PROGRAM operating under this PROJECT, then answer the questions for each of the programs. (Use additional forms if there are more than three programs in the project.) Note: The program names and numbers must be the same as reported on the "List of Programs in your Project"	Program Number: What is this program's status? Program has been active and operating for most or all of the past six months. → Go to C2. Program was not operating for most or all of the past six months but has not been cancelled leg seasonal on hiatus intil next session starts offered on demand). → Go to C2. Program is no longer in operation and is not expected to operate again. → End date of day month year program. Go to C1.
---	--

C10. Whor	n does this PROGRAM target (i.e., priority	Women:
	allon)?	women expecting their first child
Pleas	e check ALL that apply.	³² ⊜ pregnant women
		Parents:
		parents who need training in child care, management or supervision
		³⁴ parents with children 6 years and under
		Families:
		05 Single parent families
		≫ ○ families living in poverty
		27 families referred by the existing service system as needing special help or support
		26 families who are new or relatively new to Canada
		³⁹ ○ off-reserve Aboriginal, Métis or Inuit families
		families who are highly mobile or transient (e.g. farm labourers, etc.)
		Children:
	children who need supplemental care (e.g. day care, respite care)	
	children who need extra opportunities for learning, socialization or skill development	
		13 other (specify)
		For office use only.
C11. Who	at are the major activities of this PROGRAM?	10
CIT. WA		1 One-on-one sessions
Ple	ase check ALL that apply.	² O discussion groups Go to C13
	of formal classes Grop-in activities	
		5 home visits → Go to C12.
		5 mobile units
		Go to C13
		other (specify)

Enter the name of each PROGRAM operating under this PROJECT, then answer the questions for each of the programs. (Use additional forms if there are more than three programs in the project.) Note: The program names and numbers must be the same as reported on the "List of Programs in your Project".	Program Name: Program Number: What is this program is status? Program has been active and operating for most or all of the past six months. → Go to C2. Program was not operating for most or all of the past six months but has not been cancelled leig seasonal on hialus until next session starts offered on demand. → Go to C2. Program is no longer in operation and is not expected to operate again. → End date of the day month year.
	program Goro C1

C12.	Who visits the family home?	
	Please check ALL that apply	professional staff professional nurse, social worker physician, dietician nutritionist, occupational or physical therapist, lactation consultant, midwife)
		2 para-professional staff (parent-aide, shelter worker, social services worker, project manager)
		Trained volunteers (La Leche League mums, friendly visitors)
		4 untrained volunteers
		5 Other (specify)
C13.	Over the last month, approximately how many different CHILDREN participated each week?	PROGRAM is not for children
		or (If none are participating yet.
	Example of "different children":	children enter "000")
	 if child participates in PROGRAM twice in one week, count child only once. 	
C14.	Over the last month, approximately how many different PARENTS OR CAREGIVERS participated each week?	998 PROGRAM is not for parents or caregivers
	Example of *different parents or caregivers*:	or (If none are participating yet, caregivers enter '000')
	 If parent or caregiver participates in PROGRAM twice in one week, count parent or caregiver only once. 	
C15.	How many hours in total is the PROGRAM offering	399 ○ not applicable given PROGRAM structure
	services each week?	
		or
C16.	Over the last month, how many different sessions	98 not applicable given PROGRAM structure
Г	could a participant attend each week?	or
		99 less than one session per week (e.g. one session per month)
		or
		sessions per week (If program is not operating yet, enter '00')

8-5300 346 1

Enter the name of each PROGRAM operating under this PROJECT, then answer the questions for each of the programs. (Use additional forms if there are more than three programs in the project.) Note: The program names and numbers must be the same as reported on the "List of Programs in your Project".	Program Number: What is this program's status? ¹ Program has been active and operating for most or all of the past six months: → Go to C2. ² Program was not operating for most or all of the past six months but has not been nancelled eig seasonal on hialus until next session starts offered on demand) → Go to C2. ¹ Program is no onger in operation and is not expected to operate again. → Endicate of the past six months wear months.
	program So to C1

C17.	Over the last month, for how many hours would each participant be involved each week on average? (Round partial hours to the nearest full hours	% not applicable given PROGRAM structure
		or
		⁹⁷ () less than one hour per week
		OF
		hours per week (If program is not operating yet, enter '00')
C18.	In the last 6 months, in how many weeks did the PROGRAM operate?	weeks (If program is not operating yet, enter "00")
	(Note: 26 weeks = 6 months)	
C19.	Describe the setting or location where this PROGRAM takes place.	
	Please check ALL that apply.	of Space belonging to community agency or service provider (e.g. Children's Aid, children's mental health centre, YM/YWCA)
		⁰² space belonging to government agency or department
		od consists space belonging to local service club (e.g. Lions, Rotary)
		o4 () space belonging to local religious group (e.g. church mosque, synagogue)
		advocacy group (e.g. women's group, tenants or neighbourhood / community association, welfare rights group)
		space belonging to provincial/territorial organization or association
		⁰⁷ space belonging to national organization or association
		08 in homes of participants, staff, or volunteers
		09 () in a mobile unit at various locations
		¹0 Other (specify)
C20.	What is the current role of potential consumers or	a volunteer role for identifying and enlisting participants
	participants in DELIVERING the PROGRAM?	² a volunteer role in providing services
	Please check ALL that apply.	a volumeer role in providing services
	(Note: If program is not yet operational, please indicate the planned role.)	³ a paid staff role
		no role in delivering the PROGRAM
		5 Other (specify)

Page 12

	Program Name:
Enter the name of each PROGRAM operating under this PROJECT, then answer the questions for each of the	Program Number:
programs. (Use additional forms if there are more than three programs in the project.)	What is this program's status? 1 ○ Program has been active and operating for most or all of the past six months: → Go to C2. 2 ○ Program was not operating for most or all of the past six.
Note: The program names and numbers must be the same as reported on the "List of Programs in your Project".	months but has not operating for most of 4ii of the basis fix months but has not been cancelled (e.g. seasonal on fixidus until next session starts offered on demand) → \$G to \$G2\$ 3 Program is no longer in operation and sinot expected to operate again → Endidate of day month that program
	Go 'o C1
What is the current role of potential consumers or participants in the MANAGEMENT of this PROGRAM?	on o role in the management of the program they have informal opportunities to express their view.
Please check ALL that apply	or opinions about the PROGRAM
(Note: If program is not yet operational, please indicate the planned role)	or opinions about the PROGRAM (e.g. through interviews, surveys, focus groups)
	they sit on working groups, planning committees of advisory committees that make recommendations about the PROGRAM to a management committee however, they will not have control over decisions made about the PROGRAM.
	of they sit on a management or governing committee and vote or directly influence decisions about the PROGRAM
	they govern program development and implementation and make all key decisions about the PROGRAM
	other (specify)
List the names of the agencies, organizations or groups actively involved in either the delivery or the management of this PROGRAM.	community agency and service provider (e.g. Children Aid, children's mental health centres, YMYWCA)
Please check and list ALL that apply.	
	2 government agency or department (excluding CAPC)
	local service club (e.g. Lions, Rotary)
	local religious group (e.g. church, mosque, synagogue)
	5 advocacy group (e.g. women's group, tenants or neighbourhood association, welfare rights or poverty group)
	⁶ individual residents from the neighbourhood
	⁷ provincial/territorial organization or association
	a national organization or association
	⁹ Other (specify)

Program Number: What is this program's status? Program has been active and operating for most or all of most is morning. → Go to C2. Program was not operating for most or all of the past months but has not been cancelled, eight sensonal on has until next session starts offered on demanth. → To to C2. Program is no longer in operation and is not expected operate again. → End date of program. Go to C1.

C23.	What is learned from a PROGRAM may be more important than what was done. List below the new	11 C Ideas lessons on Development
	ideas or lessons learned during the last 6 months that will influence some aspect of this PROGRAM.	- Octobress, 5 /n Development
	(e.g. If we had to do it over again, what would we change? OR If a group setting up a similar program	
	asked for advice, what would we tell them?)	20
		³² Oldeas/lessons on Objectives
		[⊙] C Ideas/lessons on Management:
		²⁴ ldeas/lessons on Activities
		05 O Ideas/lessons on Other aspects
C24.	Lessons learned can provide opportunites for making	
	PROGRAM changes that will increase a PROGRAM'S chance for success. List the changes you have made	Changes in Objectives
	to the PROGRAM in the last 6 months based on your experiences.	
		² Changes in Management:
		Changes in management.
		Changes in Activities:
		Changes in Activities.
		4 Changes in Other aspects:
C25.	Have the objectives of this PROGRAM changed from the original funded objectives?	⁵ ○ Yes → If yes, describe the changes:
		6 ○ No



APPENDIX TWO
DEMOGRAPHIC INFORMATION FORM

Appendix Two: Demographic Information Form

The Community Action Program For Children (CAPC) of Hamilton-Wentworth

Dea	r l	Pa	re	ní	
				8 8 9	

First name

Welcome to one of our Community Action Program for Children (CAPC) programs. We need to ask you a few questions about your family so that we can let the people who pay for the programs know who CAPC is serving. Your say will help them decide if CAPC programs will get more funding after June 1997. Your comments are very important to us!

Last name:				
Program name:				
Today's Date:				
Please circle the phrase that	t best	descri	bes yo	our family:
1 single parent famil2 two parent family3 several relatives lim		ogethe	r	
Parent 1 (Female): date of b	irth		day	V02F
Parent 2 (Male): date of birth	n:			
		month	day	year
Name(s) of child(ren) (first, last)				Date of Birth
	Male	Fer	nale	
	Male	Fer	nale	
	Male	Fer	nale	
	Male	Fer	nale	
	Male	Fer	nale	

Please circle the language(s) spoken most often at home:

- 1 English
- 2 French
- 3 Other (please name): _____

Please circle your average yearly household income (before taxes):

- 1 less than \$5 000
- 2 \$5 000 TO \$9 999
- 3 \$10 000 TO \$14 999
- 4 \$15 000 TO \$19 999
- 5 \$20 000 TO \$29 999
- 6 \$30 000 TO \$39 999
- 7 \$40 000 TO \$49 999
- 8 \$50 000 TO \$59 999
- 9 \$60 000 or more

Please circle your education history:

Parent 1 (Female)	Parent 2 (Male)				
1	1	no formal schooling			
2	2	some elementary			
3	3	completed elementary			
4	4	some secondary			
5	5	completed secondary			
6	6	some community or technical college			
7	7	completed community or technical college			
8	8	some university			
9	9	completed university or teacher's college			

Please circle your current type of employment outside of the home (are you working?):

Parent 1 (Female)	Pare (Mal	ent 2 le)
1	1	full-time
2	2	part-time
3	3	not working outside the home

Why do you come to this program?
To find out the effect of the CAPC program on your family, we would like to interview 50 people now and again in one year. The interview will take about one hour and can be done at your home or at the program. All information will be kept confidential (secret). You will get \$20 for your time. Would you like to take part in the CAPC follow-up study?
Yes No
If yes, please give us your current address and telephone number:
Address:
Telephone Number:
If no, please tell us why:

Thank you very much for your help!

APPENDIX THREE
PARTICIPANT EVALUATION FORM

Appendix Three: Written Participant Evaluation Form

Oct. 6/94

PROGR	AM TITLE:
DATES	
FACILIT	TATOR(S)/WORKER(S):
Filled O	ut by: (Please fill out one form per family)
	Please circle responses:
1.	What did you find most helpful?
2.	What did you find least helpful?
3.	What are you doing differently because of the program (list 2 or 3 things):
4.	Do you think this program has helped you with parenting? Yes No
	How:
5.	Would you recommend to a friend to come to this program? Yes No
6.	What would you change for the next group? (Check all that apply). Location, because it is hard to get to. Location, because the physical setting is uncomfortable I don't like the building in which the program was held Time of the program (If checked, please suggest another) Anything else (please list)

8. Overall, I would rate this program:



Hats Off



Thumbs Up



So So



Thumbs Down



Blah

Evaluation of session (by facilitators):
Recommendations for future sessions on this topic (by participants):
Recommendations for future sessions on this topic (by facilitators):

;

.)

APPENDIX FIVE ATTENDANCE FORM

ATTENDANCE SHEET

			SESSI							
			SESSION DATE:							
		(SESSION							
			SESSION							
			SESSION							
		inrolled:	TOTAL SESSIONS ATTENDED							
PROGRAM:	FACILITATOR(s):	Number of Participants Enrolled:	NAME (First name only? Code #?)							

Key: Yes: No:

Reason for not attending if known, write unknown if unknown

APPENDIX SIX FOCUS GROUP QUESTIONS

Appendix Six

Hamilton-Wentworth Community Action Program for Children (CAPC)

Focus Group Questions for Program Evaluation

(items in brackets describe the data we are looking for, each program will use probes related to the program to obtain this information)

A) Expectations of the Program:

- 1. How did you find out about the program? (referral source)
- 2. What assistance were you looking for from the program? (clients' perception, personal expectations or presenting problem)
- 3. What changes in your life did you think you would make from being involved in this program? (meeting people, learning things about infant & child care, a break or chance to get out of the house, free food, help with planning to go back to school, help with finding a job)

B) Effects of the Program on Participants' Lives:

- 1. Please describe the areas that you received assistance with (ie., parenting, household management, budgeting, community supports, career planning).
- 2. What are you doing more of as a result of your involvement with the program?
- 3. What are you doing less of as a result of your involvement with the program?
- 4. What happens in your life when you make use of the information or do things differently?
- 5. How will you use the information, knowledge or skills gained from your program involvement to benefit:
 - a) yourself
 - b) your child(ren)
 - c) your family
 - d) your community

C) Why Participants Attend:

- 1. What is it about the program that keeps you coming?
- What gets in the way of your coming to the program?
- 3. Do you miss it if you don't come? If yes, why?
- 4. What would you say is your most important reason for coming to the program?

D) Program Recruitment:

- 1. Are there people you know who could use the program?
- Would you mention the program to your friends?
- 3. What would convince them to come or help them to get to the program?

E) Participant Feedback About the Program:

- What changes would you like to see in the program?
 (review topics covered in the program to refresh participants' memories)
- 2. Were you given the opportunity to share your ideas, opinions, and concerns in a way that made you feel comfortable and was helpful? Please explain.
- 3. What role, if any, would you like to play in the future of this program?
- 4. If you have attended other programs, how was this program different?

F) Wrap-Up:

- 1. Does anyone have any other comments?
- 2. How did you feel about this group discussion?

APPENDIX SEVEN
QUALITATIVE INTERVIEW QUESTIONS

Appendix Seven

Hamilton-Wentworth Community Action Program for Children (CAPC) Questions for the Local Qualitative Interviews with Program Participants

A) Expectations of the Program

- 1) How did you find out about CAPC (referral source)
- 2) How soon after you found out about CAPC did you decide to come to its program(s)?
- 3) How did you feel about coming to CAPC? (what do you mean?) Has that feeling changed? Why do you think so?
- 4) Which CAPC program(s) are you involved in? How much do you know about the other CAPC programs?
- 5) What were you hoping CAPC would offer you?
- What changes in your did you think you could make from being involved with CAPC?

B) Why Participants Attend

- 1) What is it about CAPC that keeps you coming?
- 2) What gets in the way of your coming to CAPC? (barriers)
- 3) If you don't come to a CAPC session, do you miss it? Please explain.
- 4) What would you say is the most important reason for being involved with CAPC? The least important reason?

C) Program Recruitment

- 1) Are there people you know who could use CAPC? Why or Why not? (If "no", go to section D).
- 2) Have you recommended CAPC to other people? What did you tell them? How interested were they? Why do you think they were interested/not interested?
- 3) How would you suggest we encourage people to become involved in CAPC?

D) Affects of the Program on Participants' Lives

Now I'd like to ask you some questions which are more personal. These questions are being asked to find out how CAPC has affected your lifestyle, or your relationships, etc... So I might get a better idea of how you fit CAPC into your life, I thought we might begin this session by drawing an "ECO" map.. Let me show you what I mean... (and interviewer draws own eco map by way of example)

(person starts with symbol for self, then adds symbols for family, significant others, agencies, schools, work, programs, etc., etc., joining the symbols with solid or broken lines representing strength of the relationship. Interviewer assists by advising: first you place yourself somewhere on the page...now you add the person(s) closest to you (who is that?) now, what about your children/partner, where would you place them? what other people are in your life ... getting finally to CAPC).

(keep the map, with permission and have the person code the systems within it for you)

- 1) What sorts of stresses do you have in your life? How do these stresses affect you?
- 2) Is CAPC helping you to deal with these stresses? If yes, How? If no, what do you mean?
- 3) What are you doing more of as a result of your involvement with CAPC?
- 4) What are you less of as a result of your involvement with CAPC?
- From your experience with CAPC, have you learned to do things differently? If yes, what happens in your life when you do things differently? If no, please explain.
- Looking ahead for yourself, what would like for yourself? (where would you like to be? what would you like to do?) What do you think you need to do to prepare for this? (where would you go for advice about your _____, how would you start? Then what would you do?) What else needs to be in place?

E) Community Resources

The next few questions have to do with other services in your community which you may, or may not have used.

- 1) What resources or services in your community did or might have assisted you before and during pregnancy? Please explain.
- 2) What resources of services in your community are you familiar with related to parenting?

- Have any of these services assisted you with your parenting? Please explain. Please describe them.
- 4) What other resources or services in your community could assist you with parenting?
- 5) What other community services would you like to have?

F) Participant Feedback About the Program

- If you have been involved with other community services, how was CAPC different?
- 2) Are the staff from CAPC different from other professionals you've had experience with? If so, How?
- 3) What changes would you like to see in CAPC?
- Were you given the opportunity to share your ideas, opinions and concerns in a way that made you feel comfortable and was helpful to you? To others in the program? Please explain.
- 5) Do you feel you have input into CAPC? What do you mean?
- 6) What future role to you see yourself having in CAPC?

G) Effects of the Current Political Climate on the Participant

The last few questions are government and its affects on people like yourself. May I ask you your opinion?

- 1) How do you think you could have influence on the government at the following levels: local, provincial, federal.
- 2) Have you ever contacted your local representative of the government? If so, what happened?
- If you could talk to a politician responsible for the cuts what would say to tell them about the effects of the cuts on you and your child(ren)/partner?
- 4) Is CAPC helping you deal with the cutbacks from the provincial government? If yes, how? If no, how do you think CAPC could help with the cutbacks?
- 5) Given the changes being made by the provincial government, what do you think CAPC should be focusing on?

CLOSING

Is there anything else, at all, you would like to add. THANK YOU.

APPENDIX EIGHT
LONG - TERM FOLLOW UP QUANTITATIVE INTERVIEW

Community Action Program for Children

Health Canada - protected when completed

Aussi disponible en français

Appendix Eight National Evaluation Long Term Follow-Up **Quantitative Interview**

PROGRAM PARTICIPANTS

(4)

NTRODUCTION	(to be read	to respondent)
-------------	-------------	----------------

Hello, I'm ...(your name)... of (name of organization). Not long ago, you or a member of your family registered in a program sponsored by Health Canada's Community Action Program for Children (CAPC). With the program staff you completed a important. Your answers will be used in the questionnaire by which you assisted in the evaluation of the services of the program.

whether CAPC programs are helping parents and children in the ways that they were intended.

While your participation is voluntary, your help is evaluation of CAPC by Health Canada or for consistent uses such as other studies of community services. Results will be presented

participate in a collected duri	ld has been rando follow-up interview, ng this interview and the program	The information addrewill be used by with the	as statistical aggregates; names and sses of participants will never be connected the results of the study.
	Project Name	Community Action Progr (CAPC): Hamilton-We (TARIO 0529 FED Name Hamilton	
Program Number			Sequential Family Number
Program Name			
Date	Time	Notes	Final Status of Interview
			fully completed controlled controlled completed controlled contr
Start ir	nterviev	v here	
Date of interview:	Day Month Year	Hour Min Time start: (24 hour clock)	Language of questionnaire ¹⊗ English
Verify the following	information with the re	espondent.	
	ticipant (first name only)		
Name of primary care	grver (first name only)	from Form D, item 3	OR 1 participant is 12 years or older
Name of randomly set	ected child of the partici	pant	OR ² participant has no children

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Canada

81	ECTION A: Backgro	rund	AS. What is your current marital status?
A1	INTERVIEWER : As	k the primary caregiver (or participan	
	if 12 years or over) to These first few que	he following questions. estions are about your background	
	and current circum	istances. In what country were you	os Oliving with a partner
	borm? (Do not read ○1 ○ Canada	13 O Jamaica	04 Single (never married)
	02 O Bangladesh	14 Netherlands	os O widowed
	03 O China		06 ○ separated
		15 O Philippines	or O divorced
	04 O France	¹⁶ Poland	⁰⁸ ○ Ref
	05 Germany	¹⁷ O Portugal	A7. Excluding kindergarten, how many years of elementary
	⁰⁶ ○ Greece	18 O Russia	and high school have you successfully completed?
	⁰⁷ O Guyana	'9 O Somalia	(Do not read list. Mark one only.)
	⁰⁸ O Hong Kong	20 O Sri Lanka	01 ○ No schooling → Go to Question A11
	09 O Hungary	21 O United Kingdom	⁰² ○ one to five years
	10 O India	²² O United States	∞ ⊜ six
	11 O Iran	²³ O Vietnam	⁰⁴ ○ seven
	12 O Italy	24 Other (specify)	05 O eight
	T- 11 1 1		06 O nine
AZ	belong? (For exam	cultural group(s) did your ancestors ple: French, English, Chinese, etc.)	07 ○ ten
	(Do not read list. Ma	rk all that apply.)	06 eleven
	01 O Canadian	10 Chinese	09 ○ twelve
	^{α2} ○ French	11 O Jewish	I mineen
	[∞] ○ English	12 O Polish	A8. Have you graduated from high school?
	⁰⁴ O German	13 O Portuguese	
	⁰⁵ ○ Scottish	14 O South Asian	¹ C yes
	⁰⁶ ○ Insh	15 O Black	² O no
	07 O Italian	16 North American Indian	A9. Have you ever attended any other kind of school such as university, community college, business
	08 O Ukrainian	17 O Métis	school, trade or vocational school, Cegeg or other
	09 O Dutch	18 O Inuit/Eskimo	post-secondary institution?
	(Netherlands)	19 Other (specify)	³ ○ yes
			⁴ ○ no → Go to Question A11
AG	In which lenguage/e) one way conduct a conversation?	A10. What is the highest level of education that you have attained? (Do not read list. Mark one only.)
A3.	(Do not read list. Mai) can you conduct a conversation? ik all that apply.)	
	01 O English	14 O Spanish	01 Some trade, technical, vocational school or business college
	⁰² ○ French	15 O Tagalog (Filipino)	[∞] some community college. Cégep or nursing school
	^{∞3} ○ Arabic	16 O Ukrainian	[∞] ○ some university
	04 O Chinese	17 O Vietnamese	04 O diploma or certificate from trade, technical or
	05 German	0 1101114.11030	vocational school, or business college
	⁰⁶ ○ Greek	Abadaiast Issuess	05 O diploma or certificate from community college. Cégep
		Aboriginal languages	or nursing school
	07 O Hunganan	18 Cree	06 bachelor's or undergraduate degree or teacher's college (e.g., B.A., B.Sc., LL.B.)
	06 Oltalian	19 Ojibway	07 ○ master's degree (e.g., M.A., M.Sc., M.Ed.)
	⁰⁹ ○ Korean	20 Athapaskan (Dene)	08 degree in medicine, dentistry, vetennary medicine or
	10 O Persian (Farsi)		optometry (M.D., D.D.S., D.M.D., D.V.M., O.D.)
	11 O Polish	21 Other language	09 earned doctorate (e.g., Ph.D., D.Sc., D.Ed.)
	12 O Portuguese	(specify)	10 Other (specify)
	13 O Punjabi		
A4.	What is your date of	birth?	What do you consider to be your current main activity? For example, working for pay or profit, caring for family. (Do not read list. Mark one only.)
	Day Month Yea	ı	1 Canng for family
			² working for pay or profit
	99 O Ref		³ canng for family and working for pay or profit
A5.		rd gender of respondent	going to school
AJ.	Errich . recol	gunder or respondent	recovering from illness/on disability looking for work
	¹ O male		⁷ O retired
	² O female		8 Other

Have you worked for pay or profit at any time in the	Els. Do you help run the program in any way?
past 12 months?	(i e participales in provision of day-to-day services)
¹ ○ yes	¹ ○ yes → Go to Question B6
2 O no	
A13. Please look at your response booklet on page 1. What was the total income of your household over	² ○ no ³ ○ Rel] → Go to Question B7
the past 12 months? Just tell me the letter.	B6. Do you volunteer or are you paid to help with the
01 O no income	program? (Do not read list. Mark all that apply)
A) 02 O \$ 1 to 4 999	01 1 volunteer in the program
B) 03 C \$ 5 000 to \$ 9 999	02 1 am paid to help with the program
C) ⁰⁴ \$10 000 to \$14 999	™ C Ref
D) 05 0 \$15 000 to \$19 999	
E) ⁰⁶ \bigcirc \$20 000 to \$29 999	How helpful has the program been to you? Would you say
F) ⁰⁷ C \$30 000 to \$39 999	¹ ○ very helpful
G) ⁰⁸ \$40 000 to \$49 999	² O somewhat helpful
H) ⁰⁹ \$50 000 to \$59 999	³ O not very helpful
1) 10 🔾 \$60 000 to \$79 999	4 not helpful at all
J) 11 © \$80 000 or more	5 O DK
12 OK	⁶ ○ Ref
13 O Ref	SECTION C: Neighbourhood or Community
SECTION B: CAPC Program	C1. This section asks questions about your
These questions are about your experiences in (name of CAPC Program from front page of this form). First of all, how did you hear about (name of program)? (Do not read list. Mark all that apply)	neighbourhood or community. These questions are important to help us understand the effects of different places on children. How long have you lived at this address?
¹ O advertisement	years (Enter 00 if less than 1 year)
² of friend or neighbour	98 ○ DK
	99 C Ref
³ O program participant	How do you feel about your neighbourhood as a
⁴ ○ doctor	place to bring up children? Is it
5 public health nurse	01 ○ excellent
⁶ child protection worker	^{©2} ○ good
	[©] ○ average
⁷ Other service provider	04 O poor
⁸ in some other way (specify)	05 O very poor
9 ○ don't remember	∞ O DK
	07 ○ Ref
would you say	Do you do any volunteer work with any local organizations such as school groups, church or other religious groups, community agencies or
01 not at all	ethnic organizations?
⁰²	¹ ○ yes → Go to Question C4 ² ○ no ¬
	10
⁰⁴ ○ 5 or more times	
05 ○ DK	4 ○ Ref _
⁰⁶ ○ Ref	C4. What type of organization is it? (Do not read list. Mark all that apply)
Do you have any say in how the program runs?	or community agency or service provider (e.g. Children's Aid, children's mental health centres, YM/YWCA) or hospital or health care provider (e.g. VON, Red
¹ ○ Yes → Go to Question B4	Cross, community health centre or CLSC) Government agency or department (e.g. probation)
² O No	office, welfare office, tourist information centre)
3 ○ Ref ☐ → Go to Question B5	Optimists)
E4. In what way do you have a say in how the program runs? (Do not read list. Mark all that apply.)	 local religious group (e.g. church, mosque, synagogue) sports or recreational organization (e.g. coaching,
4 O I sit on a committee that runs the program	refereeing) 07 Child or youth organization (e.g. Girl Guides, Scouts
5 I sit on a committee that gives advice about how the program should be run	Boys' and Girls' Club, Big Brothers or Big Sisters) 08 School or child care centre (e.g. classroom volunteer,
⁶ ○ I offer suggestions	PTA) O9 advocacy group (e.g. women's group, tenants' or neighbourhood association, welfare rights group)
⁷ O Something else	
® ○ Red	of ethnic or cultural organization (e.g. immigrant services, multicultural centre)

11 O other (specify) _

8 O Ref

	strongly			strongly		
	agree	agree	disagree	disagree	DK	
a) I feel like I belong in this neighbour	hood 01 O	02 (\sim \sim	∞ ○	25 🔾	0
b) I like to think of myself as similar people who live in the neighbourho		26 (c9 🔾	10 🔾	11 (٠:
c) I feel I am important to this neighbo	urhood '3 🗇	¹⁴	.5 🔾	'6 ⊂	17 🔾	14
Please tell me whether you strongly as neighbourhood.	gree, agree, disagree	e, or strong	ly disagree v	vith these s	latements	abou
. 3	strongly agree	agree	disagree	strongly disagree	DK	
It is safe to walk alone in this neighbourhood after dark	"	20 🗀	÷. O	22 ()	23 O	24
 b) It is safe for children to play outside during the day 	25 🔾	26 🔘	:- 0	28 🔾	29 🔾	30
 c) There are good parks, playgrounds and play spaces in this neighbourho) 11 O	вC	\bigcirc_{α}	34 🔾	³⁵ C	36
The following statements are about pedisagree or strongly disagree with the f	ople in neighbourho	ods. Pleas	ie tell me wh	ether you s	trongly ag	ree, a
	strongly agree	agree	disagree	strongly disagree	DK	
If there is a problem around here, the neighbours get together to deal with		oz ()	8 0	°4 ()	05 🔘	06
b) There are adults in the neighbourho- that children can look up to	od 07 🔾	08 🔾	09 O	10 🔾	11 🔾	12
c) People around here are willing to he their neighbours	13 O	14 🔘	15 🔾	16 🔾	17 🔾	18
 d) You can count on adults in this neighbourhood to watch out that ch are safe and don't get in trouble 	ildren	20 🔾	21 🔾	22 ()	23 (24
e) When I'm away from home, I know the my neighbours will keep their eyes for possible trouble		26 (27 (28 (29 (30
The following are problems that arise	e in neighbourhood	s. Would	you say the			
somewhat of a problem, or no problem		d. somewhat			_	
	big probl em	of a problem	no problem	DK	Ref	
 a) Litter, broken glass or garbage in the street or road, on the sidewalk, 	or					
on yards?	31 🔾	35 🔾	33 O	34 🔘	35 🔘	
b) Selling or using drugs?	36 🔾	37 🔾	38 🔾	39 🔾	40 🔾	
c) Alcoholics and excessive drinking public?	ng in	42 🔾	43 🔾	44 ()	45 (
d) Groups of young people who ca	luse	-				
trouble?	46 🔾	47 ()	40 🔾	49 🔾	50 🔾	
e) Burglary of homes and apartments?	. 51 🔾	52 🔾	23 🔘	54 ()	55 🔘	
f) Unrest due to ethnic or religion differences?_	ous 56 O	57 🔾	58 🔾	59 🔾	60 🔾	
The following are statements about rela following, please tell me whether you str	itionships and the su rongly agree, agree, o	ipport whic disagree or	h you may g strongly disa	et from othe	ers. For ea	ich of
	strongly	agree	disagree	strongly	DK	R
a) If something went wrong, no one whelp me	agree would	02 (∞ ∩	disagree	os ()	06 (
b) I have family and friends who help me safe, secure and happy	e feel	os ()	% O	10 ("0	12 (
c) There is someone I trust whom I turn to for advice If I were h	could aving					(
problems d) There is no one I feel comfortable ta	13 O	14 ()	15 🔾	16 🔾	17 🔾	18 (
about problems with	19 🔾	20 🔾	21 🔾	22 🔾	23 🔾	24 (
e) I lack a feeling of closeness with an	other 25 O	26.0	77.	24.0		
e) I lack a feeling of closeness with an person 1) There are people I can count on it	25 🔾	32 (27 🔾	²⁸ ○	29 🔾	36 (

The next few questions are about services for fam programs. Please tell me if each one is available in	, , , , , , , , , , , , , , , , , , , ,	,		
	yes	no	DK	Rel
a) emergency health care services (e.g., hospital, walk-in medical clinic)	01.	~ ~		
b) child day-care services (other than those	01 🔾	os O	в ()	² O
provided by the CAPC program) c) services for children with emotional or	05 🔾	08	o7 🔾	28 🔾
behavioural problems	09	10 🔾	11 🔾	12 🔾
d) library services	13 🔾	14 🔾	15 🔾	.e 🔾
e) recreational services and programs for children	17 🔾	18 🔾	19 🔾	20 🔾
f) drop-in or recreational services for parents	21 🔾	22	²⁰	24 O
g) health clinics such as mobile clinics, breast feeding clinics, etc.	25 🔾	26 🔘	27 🔾	58 🔾
Was there ever a time in the past six months who you wanted help for a physical, social or emotion problem for yourself (or your child(ren)) but didn't git?	181	general, do you th vices for families	ink your commun? Would you say	nity has enou
¹ ○ yes → Go to Question C12		yes, definitely		
2 O no 7		yes, I think so		
³ ○ DK → Go to Question C14		no, I don't think		
4 Ref		no, definitely no	t	
From what type of person or service provider did yo	ou	DK		
want help? (Do not read list. Mark all that apply)	6 0	Ref		
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Hei		
¹ fnend or family member	G15. In g	eneral, how satis	ifled are you with	the quality
1 of finend or family member 2 medical doctor	C15. In g sen say.	eneral, how satis rices available in	ifled are you with this community	the quality? Would yo
finend or family member medical doctor nurse	C15. In g sen say.	eneral, how satis	ifled are you with this community	the quality? Would yo
finend or family member medical doctor nurse midwife	C15. In g sen say.	eneral, how satis rices available in	ifled are you with this community	the quality? Would yo
finend or family member medical doctor nurse midwife dentist	C15. In g sen say.	eneral, how satis rices available in very satisfied	ifled are you with this community	the quality? Would yo
finend or family member medical doctor nurse midwife dentist here pharmacist or druggist	C15. In g sen say.	eneral, how satis rices available in very satisfied satisfied	ifled are you with this community	the quality? Would yo
finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor	C15. In g sen say.	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied	ifled are you with this community	the quality? Would yo
finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor children's Aid Society/child protection worker	C15. In g serves say.	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied	ifled are you with this community	the quality? ? Would yo
finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker	C15. In g serves say.	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK	this community	? Would yo
finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor children's Aid Society/child protection worker children's mental health centre worker children's school or child care staff	C15. In g sen say.	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied	this community	? Would yo
finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor children's Aid Society/child protection worker children's mental health centre worker school or child care staff	C15. In g sen say.	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say diprograms in you say	this community	? Would yo
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finend or family member medical doctor midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker school or child care staff delder traditional health worker	C15. In g sen say. 01	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say diprograms in you say a great deal some very little	this community	? Would yo
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finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor children's Aid Society/child protection worker children's mental health centre worker school or child care staff elder traditional health worker someone else Why didn't you get the help? Do not read list. Mark all that apply.)	C15. In g sen say. 01	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say di programs in you say a great deal some very little none at all DK	this community	? Would yo
finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor children's Aid Society/child protection worker children's mental health centre worker	C15. In g sen say. 01	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say di programs in you say a great deal some very little none at all DK	this community	? Would yo
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finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker childre	C15. In g sen say. 01	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say diprograms in you say a great deal some very little none at all DK Ref	o you have in hour community are	Would your with the service run? Would
finend or family member medical doctor nurse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker children's mental health worker children's mental health centre worker children's men	C15. In g sen say. 1	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say diprograms in you say a great deal some very little none at all DK Ref ou think that it's in how service	o you have in hour community are	w the service run? Would
finend or family member medical doctor muse midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker children	C15. In g sen say. 1	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say disprograms in you say a great deal some very little none at all DK Ref ou think that it's in how service nunity are run? W	o you have in hour community are	Would your with the service run? Would
medical doctor medical doctor midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker children's mental health centre worker children's mental health centre worker couldn't elder couldn't you get the help? Conor read list. Mark all that apply.) too expensive couldn't know whom to see, where to go or whom to couldn't know whom to see, where to go or whom to couldn't get an appointment/takes too long/long waiting list language problem too embarrassed to go no one seemed to care past contacts were not helpful	C15. In g sen say. 01	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied DK Ref much of a say diprograms in you say a great deal some very little none at all DK Ref ou think that it's in how service nunity are run? Wees, definitely yes, I think so	o you have in how in community are important for peoes and program yould you say	w the service run? Would
medical doctor medical doctor midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker children's mental health centre worker children's mental health centre worker children's mental health centre wo	C15. In g sen say. 01	eneral, how satisfices available in very satisfied satisfied dissatisfied very dissatisfied very dissatisfied DK Ref much of a say diprograms in you say a great deal some very little none at all DK Ref ou think that it's in how service nunity are run? Wees, definitely yes, I think so no, I don't think so no, I don't think so	o you have in how in community are important for peoes and program yould you say	Would you
medical doctor medical doctor midwife dentist pharmacist or druggist psychologist, social worker or other counsellor counsellor children's Aid Society/child protection worker children's mental health centre worker children's mental health centre worker children's mental health centre worker couldn't elder couldn't you get the help? Conor read list. Mark all that apply.) too expensive couldn't know whom to see, where to go or whom to couldn't know whom to see, where to go or whom to couldn't get an appointment/takes too long/long waiting list language problem too embarrassed to go no one seemed to care past contacts were not helpful	C15. In g sen say. 01	eneral, how satisfices available in a very satisfied satisfied dissatisfied very dissatisfied very dissatisfied DK. Ref much of a say disprograms in you say a great deal some very little none at all DK. Ref ou think that it's in how service nunity are run? We were think so no, I don't think so no, I don't think so no, definitely not	o you have in how in community are important for peoes and program yould you say	Would you

SECTION D. Health and Development	In the following questions long-term conditions refer to conditions that have lasted or are expected to last
D1. INTERVIEWER:	6 months or more. Does (name of child participant)
	have any of the following long-term conditions that
if the respondent is childless → 1 Go to Question F1	have been diagnosed by a health professional?
	yes ~
otherwise → 2 Go to Question D2	a) Allergies?
The next questions are about (name of child participant	
or randomly selected child) (see name on front cover)	b) Bronchitis?
What is iname of child participant's birthdate?	c) Heart condition or disease? 05 0 5 0
Day Month Year	d) Epilepsy?
	e) Cerebral palsy?
(If child is 0 to 4 years of age	
insert number of months old) 3 month(s)	f) Kidney condition or disease?
(If child is over 4 years of age,	g) Mental handicap?
insert number of years old) 4 years old	h) Any other long term condition? 15 15
D3. Is (name of child participant) a boy or a girl?	Go to Question D&C
5 O boy	SO 10 Guesnon Duc
	DOB. In the following questions long-term conditions refer to conditions that have lasted or are expected to last
⁶ girl	6 months or more. Does (name of child participant)
DA. What is your relationship to iname of child	have any of the following long-term conditions that
participant/? (Mark one only)	have been diagnosed by a health professional?
01 Objeth parent	yes no
J = 1.1.	a) Allergies?
o2 step parent (include common-law parent)	b) Bronchitts?
⁰³ ○ adoptive parent	
04 ○ foster parent	
05 Sister/brother	d) Epilepsy? 23 24 C
⁰⁶ grandparent	e) Cerebral palsy? 25 26
⁰⁷ ○ in-law	f) Kidney condition or disease? 27 28
06 Other related/extended family member	g) Mental handicap? 29 00 0
	h) Learning disability?
09 unrelated	
DS. In general, would you say (name of child participant)'s	nervous difficulties?
health is	i) Any other long term condition? 35 36
¹ ○ excellent	
² very good	DBC. Does (name of child participant) have any long term
³ ○ good	conditions or health problems which prevent or limit his/her participation in school, at play, or in any other
⁴ ○ fair	activity for a child of his/her age?
5 poor	10
	¹ 🔘 yes
6 ○ DK	² C no
⁷ Ref	3 ○ DK
D6. What is (name of child participant)'s height?	4 ○ Ref
centimetres	
or	The following questions refer to injuries, such as a broken bone, bad cut or burn, head injury, poisoning,
2 teet 3 inches	or a sprained ankle, which occurred in the past 12
or	months and were serious enough to require medical attention by a doctor, nurse or dentist. In the past 12
4 ○ DK	months was (name of child participant) injured?
⁵ C Ref	5 ○ yes → Go to Question D10
D7. What is (name of child participant)'s weight?	
	6 C no
, 2 kilograms	→ Go to Question D12
or	8 C Ref
	D10. How many times was (he/she) injured?
4 ○ DK	D10. How many times was (he/she) injured?
⁵ Ref	times
DS. INTERVIEWER:	
If (name of child participant)	96 C DK
is less than 6 years old → ¹ ○ Go to Question D8A	99 C Ref
otherwise → ² ○ Go to Question D8B	

D11. For the most serious injury, what type of injury did	D18. Has he she ever smiled at someone when that
(name of child participant) have? (Do not read list. Mark one only.)	person talked to or smiled at (but did not touch) him/her?
01 O broken or fractured bones	1 C >205
02 Dum or scald	² C no
⁰³ ○ dislocation	3 ○ 0K
04 O sprain or strain	4 Ref
05 cut, scrape or bruise	D19. When lying on his/her stomach, has (name of child
06 ○ concussion 07 ○ poisoning by substance or liquid	panicmant) ever raised his/her head and chest from
on internal injury	the surface while resting his/her weight on his/her lower arms or hands?
og O dental injury	5 C ves
10 Oother	6 00
11 multiple injunes	
12 O DK	¹ C ⊃K
¹³ ○ Ref	□ ☐ Ref
D12. INTERVIEWER: Check child's age from question D2.	Has name of child participant) ever turned his/her head around to look at something?
If the child is 4 years → ¹ ○ Go to Question D69 or more	'C yes
otherwise → ² ∩ Go to Question D13	² C no
otherwise y Go to adestion 513	J ○ DK
The following questions are about (name of child participant)'s motor and social development.	4 ○ Ref
	When lying on his/her back and being pulled up to a sitting position, did (name of child participant) ever
If age is 0 to 3 months → 01 ○ Go to Question D14	hold his/her head stiffly so that it did not hang back
If age is 4 to 6 months → [∞] ○ Go to Question D21	as he/she was pulled up?
11 age 13 4 to 0 months 4 0 00 to 300 non 52 1	⁵ C ves
If age is 7 to 9 months → ⁰³ ○ Go to Question D25	6 C no
Manage 10 to 10 = 20to 2	"С эк
If age is 10 to 12 months → ⁰⁴ ○ Go to Question D32	8 ○ Ref
If age is 13 to 15 months → 05 ◯ Go to Question D36	Has he/she ever laughed out loud without being tickled or touched?
If age is 16 to 18 months → 06 ○ Go to Question D41	¹ C yes
If age is 19 to 21 months → 07 ○ Go to Question D45	² C no
If age is 13 to 21 months 4	J ⊂ DK
If age is 22 to 47 months → 08 ○ Go to Question D51	⁴ ○ Ref
D14. When lying on his/her stomach, has (name of child	Has he/she ever held in one hand a moderate size object such as a block or a rattle?
participant) ever turned his/her head from side to side?	
¹ () yes	⁵ C yes
² O no	6 C no
3 ○ DK	' ○ DK
4 ○ Ref	⁸ ○ Ref
D15. Have his/her eyes ever followed a moving object?	D24. Has he/she ever rolled over on his/her own on
5 O yes	purpose?
9,	¹ C yes
6 O no	² C no
7 ○ DK	³ C DK
⁸ Ref	⁴ ○ Rel
D16. When lying on his/her stomach on a flat surface, has he/she ever lifted his/her head off the surface for a moment?	Has (name of child participant) ever seemed to enjoy looking in the mirror at him/herself?
¹ ○ yes	⁵ yes
	6 ○ no
² ○ no ³ ○ DK	⁷ C DK
	8 C Ref
⁴ ○ Ref	526. Has (name of child participant) ever been pulled from a
D17. Have his/her eyes ever followed a moving object all the way from one side to the other?	sitting to a standing position and supported his/her own weight with legs stretched out?
⁵ ○ yes	¹ C yes
⁶ ○ no	² O no
⁷ ○ DK	3 C DK
⁶ ○ Ref	4 € Ref

027.	Has (name of child panicipant) ever looked around with	037.	INTERVIEWER Refer to Question D2
	his/her eyes for a toy which was lost or not nearby?		
	⁵ ○ yes		If age is 4 to 6 months → ¹ ◯ Go to Question D69
	⁵ ⊃ no		
	′ ○ рк		Otherwise, → ² ☐ Go to Question D38
	8 Rel	DAB.	Has (name of child participant) ever shown by his/her
		Total	behaviour that he/she knows the names of common
028.	Has (name of child participant) ever sat alone with no- help except for leaning forward on his/her hands or		objects when somebody else names them out loud?
	with just a little help from someone else?		¹ ○ yes
	¹ ○ yes		
	² no		² C no
	³ ○ DK		, ○ ок
	⁴ ○ Ref		⁴ ○ Ref
029	INTERVIEWER: refer to Question D2	D39.	Has he/she ever shown that he/she wanted
UES.			something by pointing, pulling, or making pleasant sounds rather than crying or whining?
	If age is 0 to 3 months → ⁵ Go to Question D69		
	Otherwise 6 Go to Question D30		⁵ ○ yes
	Otherwise 4 Ode to does not be		6 C no
D30.	Has he/she ever sat for 10 minutes without any		⁷ ○ 0K
	support at all?		⁸ ○ Ref
	¹ ○ yes		
	² O no	D40.	Has he/she ever stood alone on his/her feet for 10 seconds or more without holding on to anything or
	³ ○ DK		another person?
	⁴ ○ Ref		10
D31.	Has he/she ever pulled him/herself to a standing		¹ ○ yes
	position without help from another person?		² O no
	⁵ ○ yes		¹ ○ DK
	⁶ ○ no		⁴ ○ Ref
	7 ○ DK		
		D41.	Has (name of child participant) ever walked at least 2 steps without holding on to anything or another
	⁸ Ref		person?
D32	Has (name of child participant) ever crawled when left lying on his/her stomach?		⁵ ○ yes
	¹ ○ yes		
	² O no		6 ○ no
	3 ○ DK		⁷ ○ DK
			⁸ ○ Ref
	⁴ Ref	D42	INTERVIEWER : Refer to Question D2
D33.	Has he/she ever said any recognizable words such as "mama" or "dada"?		
			If age is 7 to 9 months → 3 ○ Go to Question D69
	⁵ yes		
	⁶ ○ no		Otherwise, → ⁴ ○ Go to Question D43
	¹ ○ DK	_	
	8 Ref	D43.	Has he/she ever crawled up at least 2 stairs or steps?
D34.	Has he/she ever picked up small objects such as	1	
Dew.	raisins or cookie crumbs, using only his/her thumb		⁵ ○ yes
	and first finger?		6 no
	¹ O yes	1	
	² O no		⁷ ○ DK
	³ OK		⁸ Ref
	⁴ ○ Ref	D44.	Has he/she said two recognizable words besides
D35.	Has (name of child participant) ever walked at least 2	D44.	"mama" or "dada"?
	steps with one hand held or holding on to something?		10
	5 ○ yes		¹ ○ yes
			² O no
	6 ○ no		³ ○ DK
	7 ○ DK		⁴ ○ Ref
	8 O Ref	200	
D36.	Has (name of child participant) ever waved good-bye	D45.	Has (name of child participant) ever run?
200.	without help from another person?		⁵ ○ yes
	¹ yes		
	² () no		6 ○ no
	3 O DK		⁷ ○ DK
	4 O Ref		8 Ref
1	O		

Mas he/she ever and the	
Has he/she ever said the name of a familiar object, such as a ball?	Has he/she ever washed and dried his/her hand without any help except for someone turning the
¹ ○ yes	water on and off?
² 🔾 no	¹ C yes
•	² O no
³ ○ DK	³ C 0K
⁴ ○ Ref	
47. Has he/she ever made a line with a crayon or pencil?	* ○ Rei
, , , , , , , , , , , , , , , , , , , ,	DS6. Has he/she ever counted 3 objects correctly?
⁵ ○ yes	⁵ Cyes
6 ○ no	6 ○ no
, O DK	*C ok
⁶ O Ref	8 ○ Ref
	D57. Has he/she ever gone to the toilet alone?
Old he/she ever walk up at least 2 stairs with one hand held or holding the railing?	
nand held of holding the milling?	¹ ○ yes
10	² O no
' O yes	³ ○ 0K
² O no	⁴ ○ Rel
³ ○ DK	Has he/she ever walked upstairs by him/herself with
⁴ ○ Ref	no help, stepping on each step with only one foot?
9. INTERVIEWER : Refer to Question D2	⁵ ○ yes
	⁶ ○ no
If age is 10 to 12 months 5 ○ Go to Question D69	⁷ ○ DK
	⁸ ○ Ref
Otherwise, → ⁶ Go to Question D50	
Has he/she ever fed him/herself with a spoon or fest	The state of the s
without spilling much?	If age is 16 to → 1 Go to Question D69
¹ ○ yes	
3 ○ 00	Go to Goestion Deu
3 ○ 0K	DGO. Does (name of child participant) know his/her own age and sex?
	⁵ ○ yes
⁴ ○ Ref	6 ○ no
Has (name of child participant) ever let someone know, without crying, that wearing wet (soiled) pants or	7 O DK
diapers bothered him/her?	8 O Ref
⁵ ○ yes	
	151. Has he/she ever said the names of at least 4 colours?
6 O no	¹ ○ yes
⁷ ○ DK	² O no
⁸ O Ref	
Has he/she ever spoken a partial sentence of 3 words	³ ○ DK
or more?	⁴ ○ Ref
¹ ○ yes	Has he/she ever pedailed a tricycle at least 10 feet?
² O no	⁵ ○ yes
³ ○ DK	⁶ ○ no
4 ○ Ref	7 ○ DK
Has (name of child participant) ever walked up stairs by him/herself without holding on to a rail?	⁶ ○ Ref
	INTERVIEWER : Refer to Question D2
⁵ yes	If age is 19 to 21 months → ³ ⊖ Go to Question D69
6 ○ no	2
⁷ ○ DK	Otherwise, → ⁴ ○ Go to Question D64
⁸ Ref	4. Has he/she ever done a somersault without help from
INTERVIEWER : Refer to Ouestion D2	anybody?
	⁵ ○ yes
If age is 13 to 15 months → 1 ◯ Go to Question D69	⁶ ○ no
Othanuso	⁷ ○ DK
Otherwise, → ² ○ Go to Question D55	⁸ ○ Ref

1 3		°¹ ○ yes					
· ① yes		⁰² C no					
² O no		on ○ DK					
¹ ○ DK		³⁴ ○ Re	1				
⁴ ○ Ref							
Has he/she ever said his/her first and last r together without someone's help? (Nickname mi used for first name.)	name DS ay be	. Has he/ with at	she ever dr least 2 parts	of the	picture of body bes	a man or ides a hea	wom d?
⁵ ○ yes ¬		05 O ye	s				
6 O no		06 🔵 no					
→ Go to Question D67		07 C DH	(
B O Ref		08 () Re	et				
INTERVIEWER: snow respondent page 2 of respondent. Please tell me if you strongly agree, agree	oonse booki e, disagree	, or strong	ly disagree.	str	at what it		to b
	agree	agree	disagree		agree	DK	me
it seems like you are so busy as a parent that you never get anything done	01 🔾	as 🔾	²³ (04	0	05 🔘	06 (
 b) Parenting leaves you feeling drained and exhausted 	07 🔾	OB _	o9 C	10	0	" ()	12 (
c) You feel like you are doing a good job as a parent	13 🔾	14 🔾	15 (11	• 0	17 🔾	'8 (
d) Being a parent makes you tense and anxious	19 🔾	50 🔘	21	22	20	23 🔾	24 (
e) It's hard to know whether you are doing a good job or a bad job as a parent	25 🔾	526 🔾	27 🔾	21	C	29 🔾	30 (
f) Being a parent is as satisfying as you expected	31 🔾	z O	33 🔾		0	35 🔾	36 (
INTERVIEWER: show respondent page 3 of res (name of child participant) does and ways that yo less, a few times a week, one or two times a day	ou react to t	nımyner. I	a few	one or two	many times each	DK	wee
	never	a week or less	a week	a day	day		
a) How often do you praise homber by saying something like "Good for 202" or "What a nice thing you did!" or "That's good going"?	never		a week	a day	day	42 🔾	43
something like "Good for roal" or "What a nice thing you did!" or "That's good going"? b) How often do you and he/she talk or play with each other, focusing attention on		or less	a week	·	·	42 🔾	43
something like "Good for roal" or "What a nice thing you did!" or "That's good going"?		or less	39 O	·	·	42 ()	
something like "Good for ***24" or "What a nice thing you did!" or "That's good going"? b) How often do you and he/she talk or play with each other, focusing attention on each other for five minutes or more, just	37 🔾	or less	39 O	10 🔾	41 🔾	Ü	40 50
something like "Good for real" or "What a nice thing you did!" or "That's good going"? b) How often do you and he/she talk or play with each other, focusing attention on each other for five minutes or more, just for fun? c) How often do you and he/she laugh	37 🔾	38 O	39 O	47 (41 🔾	49 🔾	50
something like "Good for 200" or "What a nice thing you did!" or "That's good going"? b) How often do you and he/she talk or play with each other, focusing attention on each other for five minutes or more, just for fun? c) How often do you and he/she laugh together? d) How often do you tell stories or legends to	37 O	38 \(\)	39 \(\) 46 \(\) 53 \(\) 60 \(\)	47 ()	41 0	49 C 96 C	50 51
something like "Good for "a" or "What a nice thing you did!" or "That's good going"? b) How often do you and he/she talk or play with each other, focusing attention on each other for five minutes or more, just for fun? c) How often do you and he/she laugh together? d) How often do you tell stories or legends to him/her?	37 \(\) 44 \(\) 51 \(\) 58 \(\)	38 \(\)	39 \(\tag{46} \) \(\tag{53} \) \(\tag{60} \) \(\tag{67} \) \(\tag{67} \)	47 0	48 ()	49 O 96 O	50

	D71. INTERVIEWER:		
ı	If age of child participant is 0 to 23 months	→	¹ Go to Question F1
	Otherwise	→	² Go to Question D72

With their children, some of the time things of questions. I would like you to tell me what prinever, less than half the time, about half the time.		of the time				spend tim For the ways, wh	e togett followi
	never	half	about half the	more than half	all	ЭK	а
a) Of all the times that you talk to (name of		'he '.me	lime	the time	time		
child participant) about his/her heheure							
what proportion is praise?	01 (⇒ C	33 C	04 (05 ~	26 🦳	27 -
b) Of all the times that you talk to him/her						_	
about his/her behaviour, what proportion is disapproval?	0.0	~ ~					
	~ C	29 🔾	, o 🗇	11 (12 (13 🔘	14.0
c) How often do you get angry when you punish him/her?							
	15 🔾	5 🗀	., 0	, s 🔾	19 (300	21 0
d) How often do you think that the kind of punishment you give him/her depends on							
your mood?	22 (53 <u> </u>	24 🔾	25 🗀	26 (27 ~	28 ~
e) How often do you feel you are having						_	-
problems managing him/her in general?	279 🔾	30 O	31 🔾	32 O	20 C	34 🔿	25 (
f) When you discipline him/her, how often does he/she ignore the punishment?	W 0						
	36 ○	³⁷ 🔾	38 🔾	39 🔘	40 O	41 🔾	42 C
g) How often do you have to discipline him/her repeatedly for the same thing?	43 ()	40	45 🔾	46.			
ection E: School, relationships and behaviour				46 🔾	47 🔾	*8 🔾	49 🔾
The next few questions are about (name of participant)'s school experiences, relationships behaviour. Does he/she go to school? (Include name)		leaders	During of child p or teache	ers in the p	gotten al program?	and with	In A.
¹ ○ yes → Go to Question E6			ery well, no				
² ○ no → Go to Question E2			uite well, h etty well, c				o to
³ ○ DK → Go to Question E11		⁴ ○ No	t too well, t well at al	frequent	problems	→ Q	jestion
⁴ ○ Ref → Go to Question E11		6 O DK		,, 001131211	r problem	3	
		¹ ○ Re	f				
Why doesn't he/she go to school? (Mark one only)	E6	What so	hool grade	is (name	of spied as		
⁵ O too young			or kinderga		or cring pa	rucipani) i	n?
				arten			
something else		[∞] O kind					
(specify)	_	∞ ⊝ grad					
⁷ ○ DK		o ⁴ ○ grad					
⁸ ○ Ref		05 grad					
		⁰⁶ ○ grad					
Does (name of child participant) attend any nurse school, play group, child core accepts	гу	⁰⁷ ○ grad	le 5				
school, play group, child care centre, or other ear childhood program or activity?	ту	oe ○ grad	le 6				
10		09 grad	e 7 (in Que	bec = Sec	ondary ()		
¹ ○ yes → Go to Question E4		10 grad	e 8 (in Que	bec = Sec	ondary II)		
² O no 7			e 9 (in Que				
3 ○ DK → Go to Question E11		12 O ungr			- ,,		
	1	13 O DK					
⁴ ○ Ref │		14 O Ref					
n general, how satisfied are you with the quality of the program? Would you say		Based on including	your kno	DOLL CRUS	a how le	100000 01	
○ Very satisfied ¬		participant	/ doing ov	erail at SC	nool. Wot	Jid YC I Sa	у
Satisfied		¹ ○ very ·	wei!				
	I	² well					
○ Dissatisfied	1	3 avera					
→ Go to Question E5		4 O poort	У				
		5 O very p	Month.				
○ DK		Overy	COTTY				-
○ DK			Cony				

Does name of child participantly receive education because a physical, emotional, be or other problem limits the kind or amount of	ehaviour 📙	gotten along classmates (e	with other	kids such	as friends o
work he/she can do?		31 ○ Very well	_		,
' ·)yes		≅ ○ Quite we			
2 · ○ no		⇒ ⊝ Pretty we			
3 ① DK		24 O Not too y	vell, frequen	t problems	
⁴ ○ Ref		○5 ○ Not well	at all, consta	ant problems	
In general, how satisfied are you with the ed		36 ○ DK 37 ○ Ref			
say	5	12 During the p	est 5 mon	the how we	I has been
01 Overy satisfied		gotten along			1143 11631
⁰² ○ satisfied		· 🔵 Very well	, no problen	ns	
03 Odissatisfied		² Ouite we	li, hardly any	problems	
04 very dissatisfied		³ Pretty we	ell, occasion	al problems	
°S ○ DK		4 🔵 Not too v			
06 ∩ Ref		5 Not well:	at all, consta	int problems	
INTERVIEWER: show respondent page 5 of re		⁶ ○ DK			
booklet. Since starting school in the fall, how v	well has	* Ref			
name of child participant) gotten along with teachers at school? Would you say	his/her	During the par participant) gr sister(s)?			
¹ O Very well, no problems		01 O Very well	, no problem	ns	
² Quite well, hardly any problems		[∞] ○ Quite wel	II, hardly any	problems	
3 O Pretty well, occasional problems		[∞] ○ Pretty we			
4 () Net too well forevent needless	So to Question	04 ○ Not too w			
	11	⁰⁵ ○ Not well a		int problems	
⁶ ○ DK		% Not applic	able		
		CT C DK			
PRef INTERVIEWER: show respondent page 6 of res. Now I'd like to ask you questions about how have their ups and downs. For each statement often or very true for (name of child participant).	(name of chint, please tell	ild participant) seem I me if it's never or	not true, so		
INTERVIEWER: show respondent page 6 of res, Now I'd like to ask you questions about how have their ups and downs. For each statemen	(name of chi nt, please tell never or	et. Ild participant) seem I me if it's never or sometimes or	often		
INTERVIEWER: show respondent page 6 of res, Now I'd like to ask you questions about how have their ups and downs. For each statemen	(name of chint, please tell	et. ild participant) seem I me if it's never or sometimes	not true, so	metimes or so	mewhat true
INTERVIEWER: show respondent page 6 of res, Now I'd like to ask you questions about how have their ups and downs. For each statemen	name of chint, please tell never or not	et. Id participant) seem I me if it's never or sometimes or somewhat	often or very	metimes or so	mewhat true
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q) Tells lies or cheats					
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Offers to help other children (friend, brother or sister) who are having difficulty with a task.				<u> </u>	203
with a task	086	8. ~	088 C		
s) is worried	091	.92 (_	089	>90 €
 t) Has difficulty awaiting turn in games or groups 	296 🦳	3. (³⁹³ C	094 (095 🔾
u) Physically attacks people		,	⊃98 🔵	099	.00 🗅
v) Comforts a child (friend, brother or sister)	101 (30	.⇔ С	104 C	.05
who is crying	106	:- ~	100.00		_
w) Cries a lot	0	$\overline{}$.∞ ⊂	109	, 10 C
x) Vandalizes	""	3 🔘	113 (114 ()	115 (
	116		118 🔾	119 (0
y) Threatens people	121	=0	'23 ()	_	.30
z) is cruel, bullies or is mean to others	126 ($\overline{}$	124	125 🔾
aa) is nervous, highstrung or tense	_	\sim	.58 🔘	153	130
	131	. .	:33 🔘	134	135
bb) Will invite bystanders to join in a game	138	.= 0	138 🔾	139	
cc) Steals outside the home	141	-42 (140 🔾
dd) Has trouble enjoying him/herself	146		143 (144 (145 🔘
ee) Takes the opportunity to praise the work		· ·	'48 🔾	149	150 (
of less able children	151 🔘	.52	.23 🔘	154 (
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Support The following questions ask about your general heard smoking habits. If there are any questions you not wish to answer, please let me know and we'll over them. In general, would you say your health is least excellent over your good of the property over your good of the property over your good of the present time do you smoke cigarettes day the present time do you smoke cigarettes day occasionally or not at all? If the present time do you smoke cigarettes day occasionally ont at all of the present time do you smoke cigarettes day occasionally ont at all of the present time do you smoke cigarettes day occasionally ont at all of the present time do you smoke each day now? I cigarettes OK Ref Present time do you smoke each day now? I cigarettes OK Ref Present time do you smoke each day now?	### ##################################	eer. wine, liquol C ves C no C no C nel Jung the past coholic beverag Every day 4-6 times a w 2-3 times a m Once a week 2-3 times a m Once a month Jess than once Re! → Go to C many times in fore drinks on o times DK Re! Within the last w within the last w within the last w	Go to Ques Go to Ques Go to Ques I2 months, thes? Would y week week onth a month Question F9 the past 12 ine occasion ime you had eek ago	t alcohoi co have you ha ralcoholic be sitton F6 sitton F9 show often die rou say	nsumption. d a dnnk overage? d you dnnk
The following questions ask about your general his and smoking habits. If there are any questions yo not wish to answer, please let me know and we'll over them. In general, would you say your health is covery good you good fair fair health fair h	### ##################################	eer. wine, liquol ves no no nel lining the past coholic beverage every day 4-6 times a w once a week 2-3 times a m once a month less than once CK Re! Go to C many times in fore drinks on o times DK Re!	Go to Ques Go to Ques Go to Ques 12 months, thes? Would y week week onth a month Question Fg the past 12 the pa	t alcohoi co have you ha ralcoholic be sitton F6 sitton F9 show often die rou say	nsumption. d a dnnk overage? d you dnnk

	rarely	some	occasionally			
	none	or	or a	most		
	of	a littl e	moderate	or all of		
	the time	of	amount of	the	DK	F
	lless	the	time	time		
	than	time (1-2 days)	(3-4 days)	(5-7 days)		
a) During the past week, I did not feel	1 day)	, , , , , ,				
like eating; my appetite was poor	21 (⇒a .⊖	o ○	D4 ()	05 🦳	06 (
b) I felt that I could not shake off the						
blues even with help from my family or friends	27 🔾	28 <u></u>	29 🔘	10 C	11,	12 (
c) I had trouble keeping my mind on		<i></i>	\circ			
what I was doing	13 ~	14 🔿	.5 (16 (17.	18 (
d) I felt decreased	.9 (_	_	_)
d) I felt depressed	3,0	20 €	21 🔾	22	23 C	24
e) I felt that everything I did was an effort						
enon	25 🔘	26 🔾	27 🔘	28	279 🔾	30 C
f) I felt hopeful about the future	31 (22 O	\mathfrak{n} \bigcirc	34 (35 🔾	36
g) My sleep was restless	37 ()	38 🔾	39 🔾	40 ()	41 (42
h) I was happy	43 (0	_
	30	40	45 🔾	46 🔾	47 🔾	48 (
i) I feit lonely	49 🔾	50 ○	51 🔾	23 🔘	27 🔾	54 (
j) I enjoyed life	55 🔾	56 (57 (58	59 🔾	50 🦳
k) I had crying spells	61	62 (83 🔿	~		55 (
n,			~()	54 C	65 🔘	66 C
I felt that people disliked me	67 🔘	68 🔾	69	70 🔾	71	72 (
For male respondents check here 2 → Go to Question is	F42	² ○ no ³ ○ DK				
These next questions are about pregnancy		⁴ O Ref				
expenences and support. Are you pregnant or						
expecting a baby?	FI	Do you pi	an to breast	teed your ba	abv after t	
Co to Ouneting 549		_			,	urth?
¹ ○ yes → Go to Question F12		5 ○ yes			,	urth?
2 no 7		⁵ O yes			,	urth?
² O no		⁵ ○ yes				urth?
² ○ no ³ ○ DK → Go to Question F17A		5 ○ yes 6 ○ no 7 ○ DK			,	oeth?
² O no		⁵ ○ yes			,	orth?
² ○ no ³ ○ DK ⁴ ○ Ref Do you know your due date?	F1	5	EWER :			orth?
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ year → Go to		5 yes 5 no 7 DK 8 Ref				orth?
2 ○ no 3 ○ DK → Go to Question F17A 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes → ☐ Go to Question		5	oondent	¹		
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →		5 yes 5 no 7 DK 8 Ref A INTERVI	oondent ss →	_	Question F	F40
2 ○ no 3 ○ DK → Go to Question F17A 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes → ☐ Go to Question		5 yes 5 no 7 DK 8 Ref A INTERVIO	oondent ss →	1	Question F	F40
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F14	5 yes 5 no 7 DK 6 Ref A. INTERVII If the resp is childles otherwise	nondent ss →	² Go to (Question F	F40 F17B
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →		5 yes 5 no 7 DK 8 Rel A. INTERVII If the resp is childles otherwise	condent ss →	² Go to (Question F Question F	F40 F178
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F14	5 yes 5 no 7 DK 6 Ref A INTERVIOLATION ON THE PROPERTY OF THE	nondent ss →	² Go to (Question F Question F	F40 F178
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F14	5 yes 5 no 7 DK 8 Rel A. INTERVII If the resp is childles otherwise	econfirm, are	² Go to (Question F Question F of child pa of the him	F40 F178
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F14	5 yes 5 no 7 DK 6 Ref A INTERVIOLATION ON THE PROPERTY OF THE	econfirm, are her? (i.e. Did	² Go to (e you (name if you give bi Question F1	Question F Question F of child pa rth to him	F40 F178
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F14	5 yes 5 no 7 DK 8 Ref /A. INTERVIOUS of the response childles otherwise /B. Just to report to birth mot 3 yes 4 no	econfirm, are her? (i.e. Did	² Go to (e you (name if you give bi	Question F Question F of child pa rth to him	F40 F178
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F14	5 yes 5 no 7 DK 6 Ref A. INTERVII If the resp. Is childles otherwise (B. Just to re birth mot	econfirm, are her? (i.e. Did	² Go to (e you (name if you give bi Question F1	Question F Question F of child pa rth to him	F40 F178
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F14	5 yes 5 no 7 DK 8 Ref /A. INTERVIOUS otherwise /B. Just to report hours 3 yes 4 no 5 Ref	econfirm, are her? (i.e. Did	2 Go to (2 you (name 1 you give bi Question F1	Question F Question F of child pa rth to him 8	F178 F178 Micipal Mer?)
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F11	5 yes 5 no 7 DK 8 Ref /A. INTERVIOUS of the response childles otherwise /B. Just to re birth mot 3 yes 4 no 5 Ref During the	econfirm, are her? (i.e. Did	2 Go to (2 you (name 4 you give bi Question F10 With (name	Question For Question For Child part of the Control of Child part of Chi	F178 F178 Micipal Mer?)
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes → Go to Question F13 3 ○ Ref → Go to Question F14 Do you know which trimester you are in? 4 ○ yes - 1st timester (one to three months) 5 ○ yes - 2nd trimester (four to six months) 6 ○ yes - 3nd trimester (seven to nine months) 7 ○ no 8 ○ DK 9 ○ Ref From whom do you receive pre-natal care? (Diread list. Mark one only.) 01 ○ a doctor	F11	5 yes 5 no 7 DK 8 Ref /A. INTERVIOUS of the response childles otherwise /B. Just to re birth mot 3 yes 4 no 5 Ref During the	econfirm, are her? (i.e. Did Go to	2 Go to Go you (name to you give bit) Question F10 Question F40 with (name y of the follo	Question For Our Child parth to him for the formal parties of child partie	F17B TICIDAI THER?)
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes → Go to Question F13 3 ○ Ref → Go to Question F14 Do you know which trimester you are in? 4 ○ yes - 1st timester (one to three months) 5 ○ yes - 2nd trimester (four to six months) 6 ○ yes - 3nd trimester (seven to nine months) 7 ○ no 8 ○ DK 9 ○ Ref From whom do you receive pre-natal care? (Directly for the predict of	F11	5 yes 5 no 7 DK 8 Ref /A. INTERVIOUS of the response childles otherwise /B. Just to re birth mot 3 yes 4 no 5 Ref During the	econfirm, are her? (i.e. Did Go to	2 Go to (2 you (name 4 you give bi Question F10 With (name	Question For Our Child parth to him for the formal parties of child partie	F178 F178 Micipal Mer?)
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F11	5 yes 5 no 7 DK 6 Ref A INTERVIOUS otherwise otherwise 3 yes 4 no 5 Ref During the did you su	econfirm, are her? (i.e. Did Go to	2 Go to Get you (name if you give bit) Question Fill with (name y of the follow)	Question For Our Child parth to him for Child partning?	F17B TICIDAI THER?)
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes → Go to Question F13 3 ○ Ref → Go to Question F14 Do you know which trimester you are in? 4 ○ yes - 1st timester (one to three months) 5 ○ yes - 2nd trimester (four to six months) 6 ○ yes - 3nd trimester (seven to nine months) 7 ○ no 8 ○ DK 9 ○ Ref From whom do you receive pre-natal care? (Directly for the predict of	F11	5 yes 5 no 7 DK 6 Ref A INTERVIOUS otherwise otherwise 3 yes 4 no 5 Ref During the did you su	econfirm, are her? (i.e. Did Go to Go to pregnancy effer from any	2 Go to Get you (name if you give bit) Question Fill with (name y of the follow)	Ouestion For Ouestion For Ouestion For Ouestion For Ouestion For Ouestion For Ouesting For Ouest	F17B Inticipal Inticipal Inter?)
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F11	5 yes 6 no 7 DK 8 Ref INTERVIOUS If the response childles otherwise 3 yes 4 no 5 Ref 3 During the did you su	econfirm, are her? (i.e. Did Go to Go to pregnancy effer from any	2 Go to Get you (name if you give bit Question F4) with (name y of the folio ye:	Ouestion For Ouestion For Ouestion For Ouestion For Ouestion For Ouestion For Ouesting Page 1978	F17B Inticipal Inticipal Inter?)
2 ○ no 3 ○ DK 4 ○ Ref Do you know your due date? Day Month Year 1 ○ yes →	F11	5 yes 6 no 7 DK 8 Ref INTERVIOUS If the response childles otherwise 3 yes 4 no 5 Ref 3 During the did you su	econfirm, are ther? (i.e. Did Go to Go to pregnancy iffer from an	2 Go to Get you (name if you give bit Question F4) with (name y of the folio ye:	Ouestion For Ouestion For Ouestion For Ouestion For Ouestion For Ouestion For Ouesting Page 1978	rticipa rhicipa /her?)

From whom did you receive pre-natal care? (Do no	
read list Mark one only)	How frequently did you consume alcohol during your
1 C a dector	pregnancy with iname of child participanti? Would you say
² a nurse	
□ a migwile → Go to Question F20	01
Oolher	02 Cless than once a month
	03 C 1-3 times a month
5 O nobody	
⁶ ○ DK → Go to Question F21	04 Once a week
↑ ○ Ref	05 C 2-3 times a week
F20. At what stage in your pregnancy did you go for	⁰⁶ ○ 4-6 times a week
pre-natal care? (Mark all that apply)	
during the faitrimester (one to three months)	o¹ ⊂ everyday
2 during the 2nd trimester (four to six months)	∞ ○ DK]
3 during the 3rd trimester (seven to nine months)	→ Go to Question F30
1 O DK	
5 Ref	On the days when you drank, how many drinks did you usually have?
	you oscany mayer
What was your heaviest weight during your pregnancy with (name of child participant)?	1 to 2 dneks
	² C 3 to 4 drinks
kilograms	
or	³ \bigcirc 5 or more dnnks
pounds	4 ○ DK
	⁵ ○ Rel → Go to Question F30
3 ○ DK	Go to Question F30
⁴ ○ Ref	P23. At what stage in your pregnancy did you consume
Can Promocratica	this quantity? (Mark all that apply)
How much did you weigh before becoming pregnant?	of Oduring the 1st trimester (one to three months)
SI I I I	or Ordina the 2nd to the to three months)
st 1 kilograms	o2 during the 2nd trimester (four to six months)
or	03 O during the 3rd (nmester (seven to nine months)
6 pounds	04 ○ DK
-0 3	05 ◯ Ref
7 ○ DK → Go to Question F24	
BORel 3 Go to Question F24	PSO. The following are questions concerning (name of child participant)'s birth. Was this a single birth, twins or triplets?
F23. How tall are you?	triplets?
	¹ C single birth
centimetres	
or	² twins
2 leet 3 inches	³ O Inplets
_	⁴ O more than inplets
¹ ○ DK	5 ○ DK
⁵ ○ Ref	
24. Did you smoke during your preapages with (come)	⁶ ○ Ref
	What was (name of child account
¹ ○ yes	What was (name of child participant)'s birth weight?
² ○ no ³ ○ Ref] → Go to Question F27	1 2 kclograms
	or
25. How many cigarettes per day did you smoke during	
the pregnancy with (name of child participant)?	pounds 4 ounces
Ciparathae	5 O DK
cigarettes	
96 ODK 7	⁶ ○ Rel
99 ○ Ref → Go to Question F27	Was (name of child padicipant) have held
26. At what stage in your pregnancy did you smake this	Was (name of child participant) born before or ofter the due date?
amount? (Mark all that apply)	
during the 1st inmester (one to three months)	¹ O before ¬
	2 ○ after → Go to Question F33
² Oduring the 2nd Inmester (four to six months)	
3 ○ during the 3rd trimester (seven to nine months)	³ O no
4 ○ DK	⁴ ○ DK → Go to Question F34
⁵ ○ Ref	5 O Ref
	30 = :

was he/she born?	Compared to other babies in general, would you so that iname of child participants shealth at birth was
days or 2 weeks	excellent very good
³ ○ ok	³ ⊖ good * ⊖ tair
⁴ ○ Rel	5 poor
Did this child receive special medical care following birth?	5 () DK
¹ ○ yes → Go to Question F35	Pdb. Did you ever breast feed (name of child participant)?
² ○ no ³ ○ DK → Go to Question F37 ⁴ ○ Ref	O1
What type of special medical care was received? (Mark all that apply.)	For how long? (Do not read list. Mark one only)
⁰¹ O intensive care	² 1-4 weeks
[□] ∨entilation/oxygen	³
□ transfer to a specialized hospital	⁴ ○ 9-12 weeks ⁵ ○ 3-6 months
⁰⁴ ○ other	⁶ 7-9 months
05 ○ DK → Go to Question F37	* O more than 9 months * O DK
○ Ref	⁹ Ref
For how many days, in total, was this care received?	F40. How many times throughout your life have you bee pregnant including any pregnancies which did not gfull term? Include pregnancy with (name of chiparticipant) include current pregnancy if pregnant.
998 O DK	times
999	How many live births have you had?

	strongly agree	agree	disagree	strongly disagree	DK	i
I have little control over the things that happen to me	01 🔾	22 <u> </u>	03 🗀	04 🔾	05 🔘	36 /
b) Sometimes I feel that I'm being pushed around in life	07 🔾	∞e <u></u>	09 🔘	10 🔾	"	12 (
c) What happens to me in the future mostly depends on me	13 🔾	14 🔾	15 _	16 🔾	17 🔾	18 (
d) I often feel helpless in dealing with the problems of life	19 🔾	20 🔾	21 🔾	22 (23 🔾	24 (
e) There is little I can do to change many of the important things in my life	25 🔾	26 🔾	27 🔘	28	29 🔾	30 (
f) I can do just about anything I set my mind to	31 🔾	32 (33 🔘	34 🔾	35 🔾	36 (
g) There is really no way I can solve some of the problems I have	³⁷ ()	38 🔾	39 (40 (41 ()	42 (

The following statements are about families and best describes your family: strongly agree, agre	e. disagree	. or strong!	y disagree	- picase iii	ncate white	in respo
	strongly agree	agree	disagree	strongly disagree	ЭК	Þ
 a) Planning family activities is difficult because we misunderstand each other 	01 ()	03 (n (04 (25 🦳	
b) in times of crisis we can turn to each other for support	07	00 (09 (10 (_	96 (
c) We cannot talk to each other about the sadness we feel	12.0	<u> </u>	_	107)	""	12 (
d) Individuals (in the family) are accepted for what they are	'3 C	140	'5 🔾	16 🔾	" [*]	
e) We avoid discussing our to	19 🔾	20 🔾	21 🔾	22 (23 🔾	24 €
concerns	25 🔾	36 🔾	27 C:	28 🔾	27 O	30 (
f) We express feelings to each other	31 🔘	# O	э С	34 (35 🦳	36 ←
g) There are a lot of bad feelings in our family	37 🔾	38 C	39 🔾	40 (41.0	42 (
h) We feel accepted for what we are	430	40	45 🔾	46 ()	47 🔾	
Making decisions is a problem for our family	"0	% O	51 (22 ()	2 ○	** O
j) We are able to make decisions about how to solve problems	55 (56 <u></u>	57 🔾	0		~ O
k. We don't get along well together	61 ()	58 🔾	.59 🔾	∞ ○
We confide in each other		es 🔾	20 O	64 O	65 🔾	66 (

TIME STOP (24 hour clock)	TIME STOP	Hour Minute
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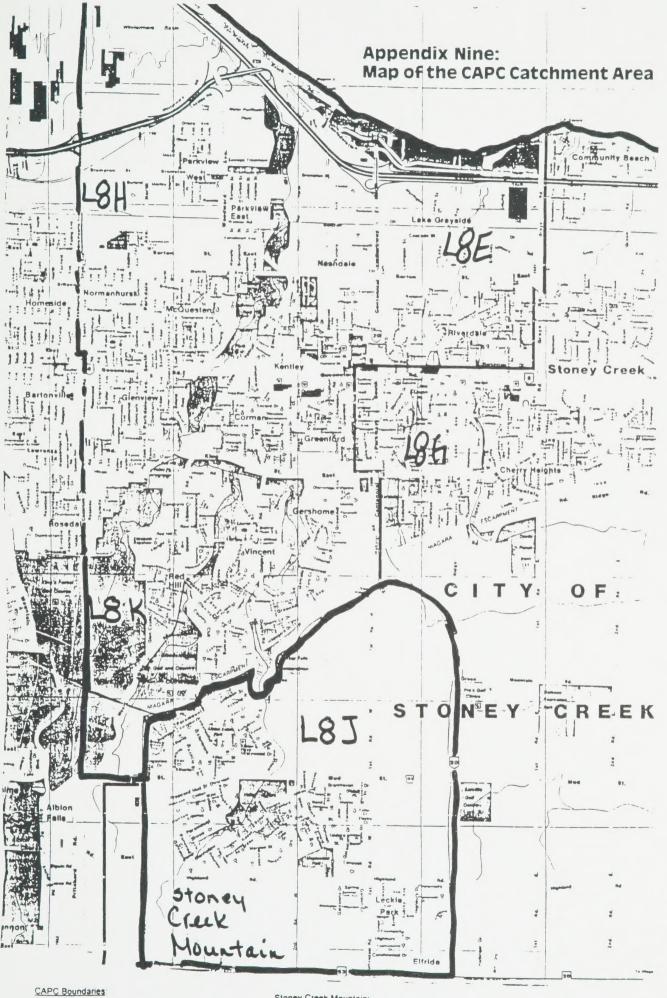
SECTION G. Contacts for follo	ow-up					
INTERVIEWER: Transcribe from front page	4 9 2 7	Protect Number	/ _ ! !	Program Number	Sequential	

The (name of	CAPC program) is going to repeat this			
you again.	y 3 = 7 = 30 mg to repeat this	survey during the next year.	and we will w	ant to contac
in case you n someone, suc	ove or change telephone numbers, it h as a friend or relative, who could hel	would be helpful if you p us contact you.	could provide	the name of
I want to emp address or tel	hasize that we will contact this person phone number.	n only if you move, and th	en only to ob	ain your new
Given Name:				
Family Name:				
Relationship to respondent:				
Address:	Street address/rural route			
	City/Town			
	province			

TION H: Interviewer's Notes	A STATE OF THE STA
Was this interview conducted on the telephone or in person?	H3. Record language of interview:
On Telephone → Go to Question H3	21 C English
² ○ in person → Go to Question H2	of Cerench
both please specify)	Other (specify)
	Was any other person (adult or child) present this interview?
	74 C 70
Record location of interview:	25 C yes, but did not contribute any information
• C respondent s home	36 ves provided 'anguage interpretation or trans assistance only
5 program site 6 somewhere else	ves and influenced the respondent's answers number of questions
merds	
ments .	

APPENDIX NINE
MAP OF CAPC CATCHMENT AREA

•			



East Boundary - Fifty Road
West Boundary - Strathearne Ave & Cochrane Road
North Boundary - to the Lake

Stoney Creek Mountain:

East Boundary - Centennial Parkway (Hwy. #20) West Boundary - Upper Mount Albion Road

CAPC Boundaries





